

✓ Wed 11/30
11/3
LINDIA F. HAYS

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Objective

SEEKING A POSITION WITH A GROWING ORGANIZATION TO MAKE A POSITIVE IMPACT ON REVENUES, AND EXPERIENCE LONG TERM CAREER GROWTH.

Employment History

12/2018 - Present	EVS	ABM
Cleaned the floors, emptied the trash and disposed of the linen throughout the airport. Help the others associates on my team, and other departments with any of their duties. Provide excellent customer service and greeted each patient with a warm smile		
12/2014 - 07/2017	General Cleaner	ATKINSON JANITORIAL
Buff dust mop and sweep floors at a department store before open. I also pull trash cleaning mirrors windows restrooms offices and fitting rooms.		
08/2013 - 12/2014	CASHIER CUSTOMER SERVICE	WALMART SUPERCENTER
Support cashier in day activities including not limited to assigned breaks assigning and counting down tills and training new employees. Quickly and effect solve customer challenges maintaining quality control satisfaction records constantly seeking new ways to improve customer service performed janitorial work when need it.		
05/1999 - 10/2010	HOUSKEEPING	SUNRISE PERSONAL CARE HOME
Making up bed mopping floors pull trash deep cleaning laundry dust rooms clean hallways dining room bathrooms offices cleaning		

Education History

04/1990	DRUID HILLS HIGH SCHOOL	Business, Management, Marketing, and Related Support Services, Other, High School
Beta club Great attendance fast learner		

Skills & Abilities

HARD-WORKING	Expert
DETAIL-ORIENTED	Expert
GOAL-DRIVEN	Expert
PROBLEM SOLVER	Expert

Volunteer & Club

GRADY HOSPITAL NORTHSIDE HOSPITAL CLEANING SPENDING TIME WITH PATIENTS.

Housekeeping Test

1. During which of the following situation(s) should you wear gloves?

- a) When handling disinfectant solutions
- b) When cleaning guest rooms
- c) When handling soiled linen
- d) When handling or disposing of waste
- e) All of the above

2. Which of the following should be cleaned daily?

- a) Chairs, lamps, and tables
- b) Tabletops, bed, and handrails
- c) Grab bars, light, tops of doors and counters
- d) Floors, sinks, toilets, and latrines
- e) All of the above

3. True or False: You do not need to use a separate cloth for cleaning bathrooms.

4. True or False: Dusting is most commonly used for cleaning walls, ceiling, doors, windows and furniture.

5. Should the following be cleaned daily or weekly? Circle one.

- a) Floors Daily Weekly
- b) Toilets and latrines Daily Weekly
- c) Carpets in guest rooms Daily Weekly
- d) Carpets in offices Daily Weekly
- e) Soiled linen Daily Weekly

6. The best way to clean the floors:

- a) Scrubbing
- b) Dry sweeping and dusting
- c) Sweeping, mopping and dusting
- d) Wet mopping

7. What should do if you spill liquids or see a liquid spill?

- a) Leave it for someone else to clean- up
- b) Wait until the end of your shift to clean it
- c) Flag the spill and clean it up immediately
- d) Not sure

8. The proper procedure for cleaning spills of blood and other body fluids is:

- a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
- b) Find the janitor on- duty and ask him to clean it up
- c) Grab whatever is closest and wipe up immediately, then mark "Biohazard"
- d) Nothing

9. What do you do if you encounter with bed bugs in a guest room?

I would call my supervisor to let him/her know and we will handle the situation at hand

Exit the room.

10. What do you do if you find Lost and Found items in a guest rooms?

I would turn them in

11. Describe the difference between a disinfectant and a cleaning solution?

Disinfectant is something like bleach and cleaning solution is something like fabuloso