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DANIELLE R. SANTIAGO

OBJECTIVE Self-driven professional with outstanding skills as both a banquet manager and restaurant supervisor with over 15 years' experience in the hospitality domain; seeking a rewarding leadership position to be part of a dynamic team that applies a variety of valuable skills to maximize guest satisfaction.

SKILLS & ABILITIES

- Knowledge of Microsoft Word, Excel, PowerPoint and Outlook
- Ability to connect with clients and suggestively sell by being honest, upfront, and understanding what is being sold
- Ability to meet deadlines and multitask
- Understanding on how to properly spend and maintain a company budget
- Have the skills required to lead a team and offer support to team members

PROFESSIONAL EXPERIENCE

THE MURIETA INN AND SPA - RANCHO MURIETA, CA
01/2018 - CURRENT
Banquet Manager, Food & Beverage Supervisor and Menu Design

BOCCA CATERING - EL DORADO HILLS, CA
07/2003 - CURRENT
Catering Manager, Captain, Event Set-up, Prep Cook and Bookkeeper

UNITED STATES AIR FORCE
02/2011 - 02/2017
Medical Technician and Culinary Services

EMPIRE RANCH GOLF COURSE - FOLSOM, CA
05/2009 - 02/2011
Food Cart Attendant, Cashier, Bartender and Tournament Set-up

EDUCATION

FOLSOM HIGH SCHOOL - FOLSOM, CA
CARRINGTON COLLEGE - SACRAMENTO, CA
UNITED STATES AIR FORCE - SHEPPARD AFB, TX / FORT LEE, VA
