

TODD C. KERN

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murphygenstore2@gmail.com.

PROFILE

I am an accomplished entrepreneur, owning a successful café convenience store for 17+ years. Enthusiastic individual, with a desire to broaden his professional work experience. Diligent and resourceful team player looking to provide his wide variety of skills and eagerness to my new employer, who can provide myself a working environment that is stimulating and inviting to these attributes.

EXPERIENCE

ASSISTANT MANAGER TROJAN STORAGE – JANUARY 4, 2017-JULY 24 2017

Assist in maintaining 900 unit storage facility. Prepare appropriate documentation to be completed by tenant. Ensure accuracy of documents that are prepared by tenants. Maintain grounds and do simple maintenance to buildings. And ensure that security is maintained. Receive payments using storage management software. Keep records on in the individual accounts. Tremendous amounts of customer service abilities used.

UNITED PARCEL SERVICE DRIVERS ASSISTANT – 11-10-17 TO 12-10-17

seasonal employment assisting drivers with the delivery of packages during high volume Christmas season.

FOREVER RESORTS GRAND CANYON NORTH RIM, MANAGER OF GENERAL STORE GAS STATION AND PUBLIC SERVICES – MAY 2014 TO OCTOBER 2016

As manager of the General Store, gas station and public services at the Grand Canyon North rim, I was responsible for the supervision and training of staff of 10 or more employees. In this position I was also in charge of tasks such as scheduling, performing employee evaluations, maintaining department time clock program, ensuring time sheets for accuracy or omissions. Also the processing of invoices to our accounts payable department. Ensure inventory level maintenance was a big part of my position at the store also maintaining a clean and safe environment for staff and customers along with these important task was the duty of affectively responding to patron questions concerns or complaints in a highly professional and timely manner. Responsible for the General Store maintaining excellent sanitation conditions. And receiving near perfect inspections from the National Forest Service inspectors.

OWNER/OPERATOR MURPHY GENERAL STORE – DECEMBER 1998 TO APRIL 2014

Responsibilities included in overall operation of facility as owner: Cashier-quick and efficient money handling. Host and Meal server. Maintaining a clean and safe environment for staff and patrons. Cost effective purchasing, efficient merchandising, ensure accurate bookkeeping, timely equipment maintenance, accurate money handling practices, the ability to keep competitive by observing current market pricing and following leaders market trends. Maintenance of the grounds and landscaping for a good first impression. Ultimately providing each customer with exceptional care and attention to ensure their return. Excellent sanitation evaluations by SWDH. 10 consecutive years awarded Sanitation excellence in County of Owyhee, State of Idaho.

EDUCATION

ENCINA HIGH SCHOOL, SACRAMENTO, CALIFORNIA – GRADUATE 1980

NATIONAL HOLISTIC INSTITUTE SACRAMENTO CALIFORNIA CORE AND ADVANCED NEUROMUSCULAR THERAPY PROGRAM, JULY 2017 TO OCTOBER 5, 2018 GRADUATED WITH HONORS, WITH EXCELLENCE IN ACADEMICS AND ATTENDANCE.

SKILLS

I am customer service orientated. I have a professional demeanor with high energy and good interpersonal skills and have a strong multitasking ability. I have knowledge and experience in the operation of most all food services equipment. Good knowledge of hygiene and sanitation practices.

Have an excellent driving record. Not afraid of new technology. Safety is always a priority.

Proud father of two grand father of three and United States Marine Corps veteran.

REFERENCES

Kenn Hurt. 916-713-3900

Sterling Jarone. 916-633-3473

Mike Kidd. 928-266-5628