

# Stephanie Murrieta

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DOB: 12/31/1999

My name is Stephanie and I believe I would be a great addition to the team. I am a fast learner with vast experience in customer service. I believe in carrying positivity wherever I go to ensure others in my workplace, whether co-workers or customers can feel comfortable and positively about our interactions. I have skills in time management as well as dealing with upset customers, and I also enjoy working in team environments.

## EXPERIENCE

### **Sharkys Woodfired Mexican Grill, Burbank— *Manager***

September 2016–May 2019

- Checking on customers
- Answering phone calls
- Dealing with upset customers
- Cleaning
- Managing others around me

### **Sharkys Woodfired Mexican Grill, Toluca Lake— *Manager***

March 2018–July 2019

- Delivering food
- Taking catering orders
- Helping upset customers
- Checking on tables
- Running food
- Answering phone calls
- Cleaning
- Managing those around me

## EDUCATION

Opportunities For Learning, Encino— *Degree*

February 2019 Graduate

I attended Burbank High School but was removed due to not being able to live in the area. I started to work to help my mom and put school aside for a bit, but ultimately graduated at 19 this year.

## References:

Brenda Basave: 503.753.9592, General Manager

Joe Lopez: 818.434.4410, Family

## Skills:

- Patient
- Friendly
- Hard Working
- Fast Learner
- Flexible Times
- Customer Service