

Name: Uimia Mitchell

Score 9 /14

Housekeeping Test

1. During which of the following situation(s) should you wear gloves?
  - a) When handling disinfectant solutions
  - b) When cleaning guest rooms
  - c) When handling soiled linen
  - d) When handling or disposing of waste
  - ☒ e) All of the above
2. Which of the following should be cleaned daily?
  - a) Chairs, lamps, and tables
  - b) Tabletops, bed, and handrails
  - c) Grab bars, light, tops of doors and counters
  - d) Floors, sinks, toilets, and latrines
  - ☒ e) All of the above
3. True or ~~False~~: You do not need to use a separate cloth for cleaning bathrooms.
4. True or False: Dusting is most commonly used for cleaning walls, ceiling, doors, windows and furniture.
5. Should the following be cleaned daily or weekly? Circle one.
 

a) Floors	<input checked="" type="radio"/> Daily <input type="radio"/> Weekly
b) Toilets and latrines	<input checked="" type="radio"/> Daily <input type="radio"/> Weekly
<del>c) Carpets in guest rooms</del>	<del><input type="radio"/> Daily <input checked="" type="radio"/> Weekly</del>
<del>d) Carpets in offices</del>	<del><input type="radio"/> Daily <input checked="" type="radio"/> Weekly</del>
e) Soiled linen	<input checked="" type="radio"/> Daily <input type="radio"/> Weekly
6. The best way to clean the floors:
  - a) Scrubbing
  - b) Dry sweeping and dusting
  - ☒ c) ~~Sweeping, mopping and dusting~~
  - d) Wet mopping
7. What should do if you spill liquids or see a liquid spill?
  - a) Leave it for someone else to clean- up
  - b) Wait until the end of your shift to clean it
  - ☒ c) Flag the spill and clean it up immediately
  - d) Not sure
8. The proper procedure for cleaning spills of blood and other body fluids is:
  - ☒ a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
  - b) Find the janitor on- duty and ask him to clean it up
  - c) Grab whatever is closest and wipe up immediately, then mark "Biohazard"
  - d) Nothing

9. What do you do if you encounter with bed bugs in a guest room?

*But proactive*  
If I encounter with bed bugs in a guest room, I will put all linen and put it in a bag then wipe and spray down everything with the appropriate bed bug spray.

10. What do you do if you find Lost and Found items in a guest rooms?

If I find lost and found items in a guest room, I will grab it and take it to lost and found area.

11. Describe the difference between a disinfectant and a cleaning solution?

The difference between disinfectant and cleaning solution is that disinfectant cleans out the contagious and germs around any area and just cleaning solution will clean the same thing just not that good.

*Exit the guest room and contact supervisor*



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First and Last Name: Jimia Mitchell  
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Phone number: 4-671-0085

Working Experience:

Company Name: Checkers  
Dates of Employment: 04-15-2009 to 05-05-2015

Job Responsibility:

- Take orders
- make food
- collect money
- Clean as the day go by and the end of the day

Company Name: Mrs. Winners  
Dates of Employment: 01-05-2006 to 03-04-2007

Job Responsibility:

- Take orders
- make food
- collect money
- Clean as the day go by and the end of the day

Company Name: USPS Warehouse  
Dates of Employment: 02-15-2017 to 03-20-2017

Job Responsibility:

- Scan packages
- Put labels on packages
- Put packages on conveyor belt to be sent off.

Skills

- Customer Service Skills
- Fast food experience
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