

# JEREMY SKALLAND

skallandfs@outlook.com



+1.916.416.1465



Auburn, California, USA



## PROFESSIONAL PROFILE

I possess more than 15 years of experience delivering great culinary and guest service solutions in a variety of industries and positions. I have proven success in the areas of: customer service, marketing, relationship management, and guest dining satisfaction. I am seeking a part time bartender or server position in a casual or fine dining French restaurant while I continue to pursue my Wine & Spirits Diploma over the next two years. My ongoing education in French and my culinary background are benefits in the restaurant and hospitality industry.

## CORE SKILLS

- Hospitality
- Management
- Team Building
- International Business
- Strategic Networking
- Relationship Management
- Improving Efficiency
- Resource Management
- Project Management

## RELEVANT CULINARY EXPERIENCE

### SERVER & BARTENDER – Front of the House

Darden Restaurants Inc. – Olive Garden 2018-Present  
Create 100% guest satisfaction through attentive and fast service in both casual dining and high volume bar/cafe environment.  
Received Vice Presidents award for 100% Guest Satisfaction in Service November 2018 (Chuck Flor, SVP)

### Branstox Tax & Insurance Services

Responsible for banquet program and guest service at restaurants 2002-2008

### EXPEDITOR & ALLEY COORDINATOR – Back of the House

General Mills and Darden Restaurants, Inc. – Red Lobster 1992-1996  
Responsible for culinary standards in a high volume location (600-1000 plates per day)

### Banquet Busser & Server

Sacramento Convention Center 1996

### Cashier & Pizza Baker

Sbarro NY Pizza Restaurants 1992

### Cashier & Takeout Preparer

Mr Wu's Chinese Gourmet 1991

### OTHER EXPERIENCE

Manufacturer's Representative 2016 - 2018  
Moxie Shield, LLC, Loomis, CA, USA

### CONTRACT UNDERWRITER & CLIENT RELATIONS

Hayovel Services, Inc., Roseville, CA, USA 2015 - 2016

### BUSINESS DEVELOPER & TRANSITION PROJECT MANAGER

Moxie International, Loomis, California, USA  
Facilitated the site selection and development of a new manufacturing facility with site evaluations in Texas and California 2011 - 2014

## CERTIFICATIONS

- California Food Handler's Card
- Wine and Spirits Education Trust  
Level 1 Certificate  
Pending Completion August 2019

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CREATIVE SOLUTIONS TO BUSINESS DEVELOPMENT CHALLENGES

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## TECHNICAL SKILLS

Microsoft Office Suite

Act/Insightly/Method CRMs

Contract Underwriting

Keynote Software

Food Handling

Cocktail Mixology

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## EXTRA

### VOLUNTEER EXPERIENCE

The Cyrus Foundation  
Center for Creative Media

## PROFESSIONAL DEVELOPMENT

### MANAGEMENT, LEADERSHIP & COMMUNICATIONS

- COUNCIL ON LEADERSHIP, The Ascent 2, Professional Development Program
- DOKIMOS PROJECT 1 & 2, Certified Trainer
- LIKEITMATTERS.NET, Corporate Leadership Training
- WSET – Currently pursuing diploma in Wine and Spirits through WSET London, United Kingdom – Approximately 30 months to completion
- French Student – Level 1 – ongoing classes
- Hebrew Student – Level 1 – ongoing classes