

JEREMY SKALLAND

skallandfs@outlook.com



+1.916.416.1465



Auburn, California, USA



PROFESSIONAL PROFILE

I possess more than 15 years of experience delivering great culinary and guest service solutions in a variety of industries and positions. I have proven success in the areas of: customer service, marketing, relationship management, and guest dining satisfaction. I am seeking a part time bartender or server position in a casual or fine dining French restaurant while I continue to pursue my Wine & Spirits Diploma over the next two years. My ongoing education in French and my culinary background are benefits in the restaurant and hospitality industry.

CORE SKILLS

Hospitality
Management
Team Building
International Business
Strategic Networking
Relationship Management
Improving Efficiency
Resource Management
Project Management

RELEVANT CULINARY EXPERIENCE

SERVER & BARTENDER – Front of the House

Darden Restaurants Inc. – Olive Garden

2018-Present

Create 100% guest satisfaction through attentive and fast service in both casual dining and high volume bar/cafe environment.

Received Vice Presidents award for 100% Guest Satisfaction in Service November 2018 (Chuck Flor, SVP)

Branstox Tax & Insurance Services

Responsible for banquet program and guest service at restaurants

2002-2008

EXPEDITOR & ALLEY COORDINATOR – Back of the House

General Mills and Darden Restaurants, Inc. – Red Lobster

1992-1996

Responsible for culinary standards in a high volume location (600-1000 plates per day)

Banquet Busser & Server

Sacramento Convention Center

1996

Cashier & Pizza Baker

Sbarro NY Pizza Restaurants

1992

Cashier & Takeout Preparer

Mr Wu's Chinese Gourmet

1991

OTHER EXPERIENCE

Manufacturer's Representative

Moxie Shield, LLC, Loomis, CA, USA

2016 - 2018

CONTRACT UNDERWRITER & CLIENT RELATIONS

Hayovel Services, Inc., Roseville, CA, USA

2015 - 2016

BUSINESS DEVELOPER & TRANSITION PROJECT MANAGER

Moxie International, Loomis, California, USA

2011 - 2014

Facilitated the site selection and development of a new manufacturing facility with site evaluations in Texas and California

CERTIFICATIONS

California Food Handler's Card

Wine and Spirits Education Trust

Level 1 Certificate

Pending Completion August 2019

JEREMY SKALLAND

CREATIVE SOLUTIONS TO BUSINESS DEVELOPMENT CHALLENGES

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TECHNICAL SKILLS

Microsoft Office Suite

Act/Insightly/Method CRMs

Contract Underwriting

Keynote Software

Food Handling

Cocktail Mixology

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EXTRA

VOLUNTEER EXPERIENCE

The Cyrus Foundation
Center for Creative Media

PROFESSIONAL DEVELOPMENT

MANAGEMENT, LEADERSHIP & COMMUNICATIONS

- COUNCIL ON LEADERSHIP, The Ascent 2, Professional Development Program
- DOKIMOS PROJECT 1 & 2, Certified Trainer
- LIKEITMATTERS.NET, Corporate Leadership Training
- WSET – Currently pursuing diploma in Wine and Spirits through WSET London, United Kingdom – Approximately 30 months to completion
- French Student – Level 1 – ongoing classes
- Hebrew Student – Level 1 – ongoing classes