

# Naiya Rougeau

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## EXPERIENCE

### **Sears, Concord CA 2018-present**

As an MCA, Merchandising and Customer Assisting Associate, it is my duty to keep the store neat, while also answering general questions of the shoppers. I make sure fitting rooms are clean, merchandise is off the ground, and clothes are properly folded on tables. Whenever called or needed, I help with cashiering or covering co-worker's breaks.

### **Contra Costa Regional Medical Center Volunteer Martinez, CA 2017-2018**

As a front desk Volunteer, I acted as a guide to visitors, directing them on where certain departments were located. I assisted patients via wheelchair to get tests done, bring them back to their room, or outside to be picked up. In addition to answering phone calls, I picked up lab specimens and blood vials and transferred it to the lab.

### **Soles 4 Souls, Orinda CA 2015-2018**

I directed and promoted collection of donations totaling over 100+ pairs of shoes each year and collaborated with Next Generation Marketing Inc for drop-off distribution

## SKILLS

Attention to Detail  
Active Listener  
Team Player  
Positive Attitude

Flexibility  
Communication  
Willingness to Learn

## EDUCATION

**Diablo Valley College, Pleasant Hill, CA**  
Biology major for transfer to 4-year university

## AWARDS

CCC Office of Education Student Programs/ROP ~ Certificate of Proficiency for Sports Medicine  
Doctors on Board Pipeline Program (2017)  
Community Health Ambassadors Internship Program (2017)