

Heidi Richter

Bartender - Crystal Corner Bar

San Diego, CA 92104

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608-334-2521

Work Experience

Bartender

Crystal Corner Bar - Madison, WI

June 2009 to Present

- * Quickly and efficiently serve patrons requests with friendly and genuine customer service
- * Practice discretion according to WI responsible beverage service laws
- * Responsible for cash drawer and nightly deposits
- * Oversaw cleaning and restocking duties throughout each shift

Bartender/Server

The Weary Traveler Free House - Madison, WI

March 2012 to March 2018

- * Provided superior customer service to patrons in a high volume restaurant
- * Delivered accurate information on local menu food items
- * Educated patrons on an extensive selection of local and imported beers, liquors and wines
- * Maintained cleaning and restocking duties during and at the end of each shift
- * Accountable for the accurate calculation and organization of all monetary transactions

Manager/Server

Kabul Restaurant - Madison, WI

May 2000 to March 2012

- * Provided superior customer service to patrons in a high volume restaurant
- * Trained new employees
- * Educated patrons on menu items
- * Demonstrated leadership abilities
- * Responsible for all monetary transactions and accurately calculated them at the end of each shift

Education

Bachelor of Science in Psychology in Psychology

University of Wisconsin - Stevens Point, WI

August 2005

Skills

CUSTOMER SERVICE, POWERPOINT, MICROSOFT WORD, WORD