

Paola Cabrera
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Objective

To work for a company where I can utilize my customer service, communication and intrapersonal skills.

SKILLS & QUALIFICATIONS

- Proficiency and experience in providing customer service
- Experience in telephone customer service and sales
- Fluent in English, Spanish
- Strong written and verbal communication skills
- Highly team player
- Excels as part of multidisciplinary teams
- Deal closer with proven results in high pressure work environments.

COMMUNITY OUTREACH AND VOLUNTEERING

- Volunteer at Bienestar Human Services support group

WORK EXPERIENCE

Packing factory – Carson, CA

November 2018 – July 2019

- Provide in person and over the phone excellent customer service
- Help clients make a decision and promote sales
- Packing Clothes shipping and handling

Burger king Restaurant- Anaheim CA

April 2018 – November 2018

- Experience on cash register
- Provide excellent customer service and aid clients in decision making
- Handling of large amounts of money
- Deliver services to clients over the phone and promote sales growth

Retail Clothing Store- Los Angeles, CA

February 2018 – November 2018

- Greeted and helped clients on the phone
- Helped organize clothes on the floor
- Assisted clients with styles and sizes
- Ensured the cleanliness, sanitation, and maintenance throughout the store

Skills

- Basic reading, writing, and math skills
- Understanding of cleaning