



Irene Madison

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PROFESSIONAL SUMMARY

Client-focused Sales Representative with ten years of providing solutions to customers. .

Meticulous , excellent at juggling multiple tasks and working under pressure. Broad industry experience includes Healthcare, sales and data entry. Meticulous , excellent at juggling multiple tasks and working under pressure. Broad industry experience includes Healthcare, sales and data entry.

SKILLS

- Community integration
- Planning and development
- Strategic decision-making
- Managing deadlines
- Case management
- Strong presentation skills
- Policy and program development
- Data entry
- Extremely organized

WORK HISTORY

CAREGIVER

05/2013 to CURRENT

In home supportive service | Hawthorne, CA

- Assisted residents with daily hygiene, including dental and mouth care, bath functions and hair care.
- Worked to improve and enhance patient lives through effective and compassionate care.
- Developed rapport with patients to create a safe and trusting environment for care.

CASHIER SALES ASSOCIATE

07/2017 to 11/2017

Dollar Tree | Gardena, CA

- Entered all sales into the cash register to ensure purchases were accurately recorded.
- Interacted with customers and resolved customer complaints in a friendly, service-oriented manner.
- Cleaned and organized the store, including the checkout desk and displays.

TELESALES REPRESENTATIVE

06/2013 to 05/2014

Gold home improvement | Los Angeles, CA

- Consistently hit and exceeded sales goals by 20%.
- Delivered a high level of service to clients to both maintain and extend the relationships for future business opportunities.
- Researched and customized service proposals for clients.

HOUSE CLEANING

04/2018 to CURRENT

EDUCATION

Self employed | Lancaster, CA

- Collaborated with clients and to ensure the delivery of efficient, high-quality service.

Certificate | Vocational nursing

2009

Career college of America, South gate , CALIFORNIA

- Coursework in fundamentals of nursing,, pharmacology and nutrition.

- B 1) A roll of quarters is worth?
a) \$5.00
b) \$10.00
c) \$15.00
d) \$20.00

- A 2) A roll of dimes is worth?
a) \$5.00
b) \$4.00
c) \$3.00
d) \$2.00

- D 3) A roll of nickels is worth?
a) \$8.00
b) \$6.00
c) \$4.00
d) \$2.00

- C 4) A roll of pennies is worth?
a) \$1.00
b) \$0.75
c) \$0.50
d) \$0.25

- C 5) What does POS stand for?
a) Patience over standards
b) Percentage of sales
c) Point of sales
d) People over service

- 6 6) What is the current sales tax rate in your city 9.5
7.25?

- C 7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?
a) \$4.06
b) \$2.06
c) \$7.06
d) \$5.06

- B 8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?
a) \$19.50
b) \$14.50
c) \$9.50
d) \$4.50

- D 9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?
a) \$6.00
b) \$8.00
c) \$10.00
d) \$12.00

- A 10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?
a) \$78.50
b) \$58.50
c) \$38.50
d) \$28.50

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98%