

# *Manuel Ferdin*

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## **OBJECTIVE:**

To obtain a position within a successful restaurant, utilize my experience, and achieve accomplishments within the organization.

## **SUMMARY OF QUALIFICATIONS:**

- 10 plus years of experience in various food service and restaurant positions
- Dependable, punctual, and hard working
- Possess great interpersonal and customer service skills
- Ability to get the job done by employing critical thinking and problem resolution skills
- Take pride in providing excellent customer service
- Have table open menu experience full service

## **RELEVANT SKILLS & EXPERIENCE:**

### **FOOD & BEVERAGE SKILLS**

- Performed opening and closing duties for fast food restaurants
- Experience in line cooking hot and cold station ticket ordering
- Skilled in serving and busing for large groups in a fast-paced environments
- Operated cash register and made accurate change in a fast-paced setting
- Knowledge of the importance of food quality, food preparation procedures, and the freshness of ingredients
- Worked fryers, broiler cooking, wood burning oven, pantry, soups and salads
- Items include Prime Rib, burgers, sandwiches, appetizers, seafood, chicken, rib dinners
- Open and closing put away procedures, ready for next day operations, current food handler certified

### **CUSTOMER SERVICE SKILLS**

- Ensured customers enjoyed relaxed and comfortable restaurant atmosphere
- Demonstrated ability to listen effectively to customers, and resolve their problems, which resulted excellent customer relations
- Provided friendly service to a diverse group of people, promoting customer-oriented image
- Welcomed customers with smiles and positive attitude to create an inviting dinning experience
- Micros computer ordering, for table service

## **EMPLOYMENT HISTORY:**

Rose Mexicano	Line cook	San Francisco, Ca	8 Mo.
People Ready	Job assignments	San Francisco, Ca	Still Present
Huntington Lake Marina	Line cook	Lake Shore, Ca	Summer Only
Coaches Corner Bar and Grill	Dinner cook	Modesto, Ca	6 Mo.

