

Jemaire Haigh

2375 Fruitvale Ave. #303

Oakland, CA 94601

206-372-8346 juanfi@hotmail.com

Summation

- Over 15 years of experience working diverse retail and face-to-face sales in multiple customer service environments. An excellent customer service/sales reputation & 1st/2nd tier tech support.
- Free and innovative thinker yet grounded in the task at hand. Very knowledgeable in top tier business organization. Excellent problem solver with strong sales analysis and reporting skills as well as business consulting.
- Skilled in areas of building management, buying/order processing, inventory control, supervision, cash management, data entry, pricing, product analysis & description, display, prep, research, international/local shipping, import/export, warehouse, office, security, food service, construction, janitorial, health/personal care, web design, training, event management; & very efficient organizational & interpersonal skills.
- Hardworking, energetic, a team player/leader, reliable; recognized for assuming additional responsibilities and workmanship awards. Community Organizer. Independent Contractor.
- BA/Representative with various companies: ATN, Blue Flame, Wonolo, InteractionsMarketing, Dakota, WOM, Earthday SF, Carnival, Pride, etc.

Experience:

September 2018 – June 2019

SF Kites & Toys/Poster Arts – 41 Pier, San Francisco, CA

- Keyholder, sales, inventory, shipping/receiving, cashier, customer relations, phones/orders, open/close, accounting, display, training, construction, planning, web development

July 2015 – April 2018

Golden Gate National Park Conservancy (Alcatraz), 201 Fort Mason, San Francisco, CA

- Sales, display, inventory, shipping, phones, train, cashier, guide, merchandise, customer relations, open/close

December 2014 – August 2015

Crate & Barrel – 55 Stockton Street, San Francisco, CA

- Stock merchandise, train, display, inventory control, clean, support, package & shipping, construct, run

December 2014 – April 2015

Converse – 838 Market Street, San Francisco, CA

- Shoes sales, recovery, stock, clean, replenish, customer service

February 2014 – October 2014

Nordstrom Rack – 901 Market Street, San Francisco, CA

- Service Experience, cashiering, stock, recovery, sales, training, phones, announcements, merchandise

November 2012-September 2013

Jeremy's Department Store, 2 S Park St. San Francisco, CA

- Data Entry, price research, pricing, quality control, product detailing/description, warehouse, training

September 2011- Present

Action Figures Convention Staffing, 870 Market St #917, San Francisco, CA

- Registration, verification, greeting, assembly, monitoring, assigning, problem solving, customer service, general lead, data entry & corrections, cash handling, training, ambassador, lead retrieval

May 2008-May 2009

Starbucks, 600 Pine St #25, Seattle, WA

- Barista, cashier, sales, customer service, train, inventory, display, clean.

August 2006 –May 2008

Boss Wear, 400 Pine St., Seattle, WA

- Management, cashier, stock merchandise, customer service, web design, train, display, inventory, sales

Education:

1999-2005 Shoreline Community College, Shoreline, WA

Audio Engineering, Accounting

2010-2011 North Seattle Community College, Seattle, WA

Business

Other:

The Polaris – North Seattle Community College Newspaper

A&E Board – Shoreline Community College

Data Entry/Admin/Billing – St. James Infirmary