

# Rodney Robinson

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## Objective:

To obtain a positive and long-term position with a company that will utilize my skills, knowledge and experience.

## Skills:

- Great Customer Service Skills
- Time Management
- Problem Solving
- Communication Verbal/Writing
- Critical Thinking

## Experience:

### Home Provider

Levering Equal Access Program (LEAP) San Francisco, CA September 2016 – Present

- Contribute to a positive environment to enhance a client's quality of life
- Document daily activities and report any significant changes in a client's needs or living conditions
- Providing stabilization and assistance with walking
- Preparing meals and cleaning up
- Performing housekeeping task (dusting, vacuuming, making beds, changing linens cleaning bathrooms)

### Cargo Handler / Dock Worker / Recovery

Bloomingtondale San Francisco, CA November 2010 – Present

- Responsible for loading and unloading freight on trailers in safe and timely manner
- Used handheld scanner to efficiently track and maneuver freight through distribution network
- Accurately label boxes and prepare freight for shipment
- Responsible for greeting customers
- Aligned customers to correct sales reps
- Made sure all merchandise was set properly and stocked

### Stocker

SF Chronicle San Francisco, CA January 2008 – February 2010

- Stocked newspapers for drivers and carriers in warehouse
- Worked directly under the district manager of delivery to the Bay View District

### Floor Manager

Sloan Masato San Francisco, CA April 2006 – June 2008

- Setup, breakdown and organization of showrooms at the SF design center
- Inventory stocking from wholesale to onsite deliveries with attention to display of products
- Greeted clientele with friendly customer service and directed them to their appropriate representative
- Key role in assisting with sales of furniture and carpet

### Stocker/Sales Rep

Edward A Lewis Carpet San Francisco, CA September 2001 – January 2006

- Participated in selling carpet to interior designers
- Maintained appearance and availability of all inventory
- Maintained open communication with supervisor and other staff

## Education:

Heald College, San Francisco, CA

Associate of Art's in Criminal Justice