

Delanee Broussard

San Antonio, TX
delaneebroussard6_267@indeedemail.com
2109990485

Authorized to work in the US for any employer

Work Experience

CSR - Customer Service Representative

Robert Half Management Resources - San Antonio, TX
January 2019 to Present

Assist customers with servicing mortgage needs.

Signing Team Lead

Macy's - San Antonio, TX
April 2018 to February 2019

Customer Service Representative

Randstad - San Antonio, TX
December 2015 to April 2018

Assist Wells Fargo employees with their benefits. Provide excellent customer service as well as provide efficient insurance knowledge.

Cashier

Wal-Mart - San Antonio, TX
December 2014 to November 2015

Responsibilities

Provide a fast and reliable check out service. Operating a cash register and handling cash.

Accomplishments

Providing excellent customer service.

Skills Used

Cash handling skills. Customer service skills.

Cashier/Sales Associate

AAAFES - San Antonio, TX
September 2013 to December 2014

Responsibilities

Providing a speedy and friendly checkout service. Maintain a safe food environment.

Skills Used

Cash Handling Skills

Cash Register Operation Skills

Customer Service Skills

Acrobat

Your Hospitality Staffing Professionals

Cashier Test

Score 12/15

- Delanee B.
- 80%
13. A roll of quarters is worth?
a) \$5.00
b) \$10.00
c) \$15.00
d) \$20.00
14. A roll of dimes is worth?
a) \$5.00
b) \$4.00
c) \$3.00
d) \$2.00
15. A roll of nickels is worth?
a) \$8.00
b) \$6.00
c) \$4.00
d) \$2.00
16. A roll of pennies is worth?
a) \$1.00
b) \$0.75
c) \$0.50
d) \$0.25
17. What does POS stand for?
a) Patience over standards
b) Percentage of sales
c) Point of sales
d) People over service
18. What is the current sales tax rate in your city 10%?
19. A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?
a) \$4.06
b) \$2.06
c) \$7.06
d) \$5.06
20. A customer buys two shirts for \$10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?
a) \$19.50
b) \$14.50
c) \$9.50
d) \$4.50
21. A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?
a) \$6.00
b) \$8.00
c) \$10.00
d) \$12.00
22. A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?
a) \$78.50
b) \$58.50
c) \$38.50
d) \$28.50

TEST_Cashier (2013.07.31)

Acrobat

Your Hospitality Staffing Professionals

Cashier Test

Score /15

13. Counterfeit pens should be used on which three denominations?
a) \$20, \$50, \$100
b) \$10, \$20, \$50
c) \$5, \$50, \$100
d) \$10, \$20, \$50
14. How many times should you count change when giving it to the customer?
a) one
b) two
c) three
d) no need to count

Question & Answer:

13. What is the minimum age for legal alcohol purchases? 21
14. What are the acceptable forms of ID for alcohol purchases? Drivers License, Military ID, Passport
15. How many \$20 bills are in a bank band? 50