



Delanee B.

Cashier Test

Score 12/15

Delanee Broussard

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Authorized to work in the US for any employer

Work Experience

CSR - Customer Service Representative

Robert Half Management Resources - San Antonio, TX

January 2019 to Present

Assist customers with servicing mortgage needs.

Signing Team Lead

Macy's - San Antonio, TX

April 2018 to February 2019

Customer Service Representative

Randstad - San Antonio, TX

December 2015 to April 2018

Assist Wells Fargo employees with their benefits. Provide excellent customer service as well as provide efficient insurance knowledge.

Cashier

Wal-Mart - San Antonio, TX

December 2014 to November 2015

Provide a fast and reliable check out service. Operating a cash register and handling cash.

Accomplishments

Providing excellent customer service.

Skills Used

Cash handling skills. Customer service skills.

Cashier/Sales Associate

AAFES - San Antonio, TX

September 2013 to December 2014

Responsibilities

Providing a speedy and friendly checkout service. Maintain a safe food environment.

Skills Used

Cash Handling Skills

Cash Register Operation Skills

Customer Service Skills

B A roll of quarters is worth?

- a) \$5.00
- b) \$10.00
- c) \$15.00
- d) \$20.00

A A roll of dimes is worth?

- a) \$5.00
- b) \$4.00
- c) \$3.00
- d) \$2.00

A A roll of nickels is worth?

- a) \$8.00
- b) \$6.00
- c) \$4.00
- d) \$2.00

A A roll of pennies is worth?

- a) \$1.00
- b) \$0.75
- c) \$0.50
- d) \$0.25

C What does POS stand for?

- a) Patience over standards
- b) Percentage of sales
- c) Point of sales
- d) People over service

A What is the current sales tax rate in your city? .08

C A customer buys a bowl of soup for \$1.25, an apple \$.90 and a soda is \$.79. If you are given \$10.00 how much change should you give back?

- a) \$4.06
- b) \$2.06
- c) \$7.06
- d) \$5.06

A A customer buys two shirts for \$10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?

- a) \$19.50
- b) \$14.50
- c) \$9.50
- d) \$4.50

D A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

- a) \$6.00
- b) \$8.00
- c) \$10.00
- d) \$12.00

A A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?

- a) \$78.50
- b) \$58.50
- c) \$38.50
- d) \$28.50

TEST\_Cashier (2013.07.31)



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14) Counterfeit pens should be used on which three denominations?

- a) \$20, \$50, \$100
- b) \$20, \$20, \$50
- c) \$5, \$50, \$100
- d) \$10, \$20, \$50

15) How many times should you count change when giving it to the customer?

- a) one
- b) two
- c) three
- d) no need to count

Question & Answer:

14) What is the minimum age for legal alcohol purchases? 21

14) What are the acceptable forms of ID for alcohol purchases? Driver's License, Military ID, Passport

15) How many \$20 bills are in a bank band? 50