

WILLIAM P. WATSON
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Phone 678-463-2835

OBJECTIVE

Seeking a position that I can utilize and enhance my skills to have the opportunity for advancement and professional growth within the company

EXPERIENCE SUMMARY

22 years of experience in the Security, Loss Prevention, and Protection Field. Member of GRA-Organized Retail Crime Association, Wicklander-Zulawski Certification, LPMS, Certified FCC license holder for radio and telephone. Proficient in all areas of Microsoft programs, US Navy Military Police.

LOSS PREVENTION/SECURITY

Solutions-focused, motivated professional with a comprehensive background in loss prevention and security management and investigations.

- Calm demeanor in the face of difficulties, ability to manage multiple simultaneous projects while working under pressure in fast-paced environments.
- Highly versatile; quickly masters new roles, responsibilities and technologies.
- Reputation for integrity, problem solving abilities, work ethic and analytical skills.
- Excel at interacting with broad populations, including B-level executives, management and staff.
- Dynamic team leadership, communication and relationship building abilities.
- Effectively defines, develops and implements targeted action plans to maximize productivity, efficiency and profitability, while reducing shrink and ensuring loss prevention.

EXPERIENCE

Supervisor

Office Depot

Feb 16 – Present

Perform all supervisory responsibilities of the Logistics and Copy and Print Department. Monitor floor activity and assist customer with all needs from support to cashier. Making sure that all departments and associates under my leadership achieve at making all goals. Receive incoming trucks to dock excepting sort freight for all store departments. Order all department supplies and needs. Perform all duties for store prep and actual inventory of all merchandise.

Regional Loss Prevention Supervisor

Burlington Coat Factory

Feb 11 – Mar 15

Successfully manage, train, mentor day-to-day operations covering 15 high volume stores for the state of Ga. Proactively develop targeted strategies to ensure stores are in strict compliance with policies and procedures by completing an Operation Shortage Control Audit. Directly audit the receiving process, transfers, debit/damages, and charge backs to maintain the accuracy of the inventory through partnership with corporate. Conduct internal investigations and interviews. Manage the overall scheduling process while maintaining integrity of all scheduling functions of LP to support business needs. Coordinate the recruitment and hiring of qualified applicants to meet the needs of the store. Collaborate with a diverse team of Regional LP Manager, Regional OPS Manager, Regional HR Manager, Regional VP, Store Management, and local law enforcement.

William P. Watson

Loss Prevention Supervisor

A J Wright

Apr 09 –Feb 11

Conduct investigations into customer and employee misconduct, including theft, violations of company policy, and internal matters. Responsible for the new hires, training, testing, scheduling, work productivity and internal security shoppers. Developed and analyzed statistical reports tracking department activities, company crime trends, and possible organize crime activity. Reviewed accounting and sales audit reports including: credit card charge backs, missing deposits, bank errors, refunds, and various other reports to identify potential theft issues. Conduct loss prevention training for store management and all sales associates.

Asset Protection

Wal-Mart Inc.

Jan 06– Feb 09

Completed and passed all required Assets Protection training. Observe evaluate and properly execute the investigation of a suspected shoplifter and eternal thief or fraud. Respond to calls regarding shoplifting and safety situations. Detain shoplifters when appropriate. Prepare and present documents to local authorities and testify in court to the event of an investigation. Maintain required paperwork, reports, logs, files, and evidence. Use various CCTV systems and routinely record, review and copy videos. Monitor facility to ensure a safe and clean environment and a member of the Safety Team. Occasionally travel to assist at other facilities. Investigate with situation of Check fraud, Credit Card fraud, Money Transfer fraud, Receipt fraud, to Return Items fraud.

Reference Available Upon Request

Dishwasher Test

Score 9 / 10

- 1) After washing your hands, which item should be used to dry them?
 ✓ C a) Clean apron
 b) Sanitized wiping cloth
 c) Single use paper towel
 d) Common used cloth
- 2) While washing dishes by hand, which item should you wear?
 ✓ C a) Cutting glove
 b) Oven Mitt
 c) Rubber glove
 d) Nothing
- 3) When should you wash your hands?
 ✓ D a) Before you start work
 b) After handling non-food items (garbage, money, cleaning chemicals)
 c) After using the restroom
 d) All of the above
- 4) If you need to move a heavy load, you should PULL and not PUSH the object.
 ✗ A a) True
 b) False
- 5) Which of the following could you be at risk for getting burned from?
 ✓ E a) Steam from boiling pots
 b) Hot liquids (coffee, soup, tea)
 c) Hot equipment (ovens, pots, chafing dishes)
 d) Harsh chemicals
 e) All of the above
- 6) All work-related injuries, accidents or illnesses should be reported immediately to the supervisor on duty.
 ✓ A a) True
 b) False
- 7) What should you do if you spill liquids or see a liquid spill?
 ✓ C a) Leave it for someone else to clean-up
 b) Wait until the end of your shift to clean it
 c) Flag the spill and clean it immediately
 d) Not sure
- 8) When handling hot items you should?
 ✓ C a) Wear rubber gloves
 b) No need to wear anything
 c) Use an oven mitt or dry cloth towel
 d) Nothing
- 9) If you are using a three-compartment sink for cleaning and sanitizing, the second sink is used for?
 ✓ A a) Rinsing
 b) Scraping
 c) Washing
 d) Sanitizing
- 10) What is the proper method for cleaning and sanitizing stationary equipment?
 ✓ C a) Spray with a strong cleaning solution and wipe with a sanitized cloth
 b) Spray with a sanitizing solution, then rinse with clean water and dry
 c) Wash and rinse, then wipe or spray with a chemical-sanitizing solution
 d) Brush off loose soil with a clean cloth, then wipe with a sanitizing solution