

ZOEY SNYDER

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Hardworking
Accountable
Dependable
Honest
Loyal

Creative
Passionate
Adaptive

Kitchen
Hospitality
Marketing
Sales

Proactive
Organized
Efficient

Inspired
Teacher
Leader

Design
Adobe CC
Multi Media
Photography

WORK EXPERIENCE:

ACEBOUNCE & FLIGHT CLUB 1/19 - 9/19

- Receptionist -

Worked at partnered ping pong and darts venues in Downtown Chicago as a receptionist. Nominated as Employee of the Month at AceBounce and was offered to work at the sister company, Flight Club, shortly afterward. Offered Sales position and encouraged to apply as a supervisor, but chose to move to LA.

DOUG FIR LOUNGE 11/17 - 01/19

- Marketing & Production Assistant - Line Cook - Intern -

Started as intern and began employment as a line cook. Experience in the kitchen, production office, marketing department, maintenance, box office, and merch stand. Spear-headed Piano.Push.Play project.

WHITESIDE THEATRE 12/16 - 05/18

- Assistant House Manager - Volunteer -

Regularly volunteered until being hired into an official payed position. Member of the Marketing Committee and Music Committee. Skills in reconciling & settling events, public speaking, marketing, box office, management, and sales.

HOUSE OF BREWS 04/16 - 03/17

- Host - Dishwasher - Prep Cook - Marketing & Design -

Employed before grand opening of business. Did general work while also helping with marketing, branding, and live music events.

KEOKE INC 05/13 - 07/17

- On Call Manager - General Employee -

Experienced with large event concessions for various functions including music and art fesitvals, fairs, and conventions. Also employed to work book fairs for Books are Fun, and complete various odd jobs for employees.

VOLUNTEER EXPERIENCE:

INTERNATIONAL LANGUAGE PROGRAM

- Taught English in China for 4 months after High School -

THE HONEYHIVE COLLECTIVE

- Portland DIY Music Community -

PHILOMATH OUTDOOR SCHOOL

- Cabin Leader - Field Study Teacher -

HABITAT FOR HUMANITY

- Maintenance - Diggers List - Data Entry -

AMERICAN RED CROSS

- Blood Drives - Lifeguarding - First Aid & CPR -

EDUCATION:

**PHILOMATH
HIGH SCHOOL**
'14 with Honors

**PORTLAND
COMMUNITY COLLEGE**
Fall '17 - Winter '18
Architecture - Art - Business

REFERENCES AVAILABLE
UPON REQUEST

Name

Zoe Snyder

Servers Test

(Score 32 / 35)

Multiple Choice

-3

91%

- A 1) Food is served on what side with what hand?
☒ a) On the left side with the left hand
☐ b) On the left side with the right hand
☐ c) On the right side with the left hand
☐ d) On the right side with the right hand
- D 2) Drinks are served on what side with what hand?
☐ a) On the left side with the left hand
☐ b) On the left side with the right hand
☐ c) On the right side with the left hand
☒ d) On the right side with the right hand
- D 3) Food and drinks are removed on what side with what hand?
☐ a) On the left side with the left hand
☐ b) On the left side with the right hand
☐ c) On the right side with the left hand
☒ d) On the right side with the right hand
- B 4) What part of a glass should you handle at all times?
☒ a) The stem
☐ b) The widest part of the glass
☐ c) The top
- D 5) When you are setting a dining room how should you set up your tablecloths?
☐ a) Neatly and evenly across the tables
☐ b) The creases should all be going in the same directions
☐ c) The chairs should be centered and gently touching the table cloth
☒ d) All of the above
- D 6) If you bring the wrong entrée to a guest what should you do?
☐ a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn
☐ b) Inform the guests that you will bring the correct entrée once everyone else in the dining room is served
☐ c) Try to convince the guests to eat what you brought them
☒ d) Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

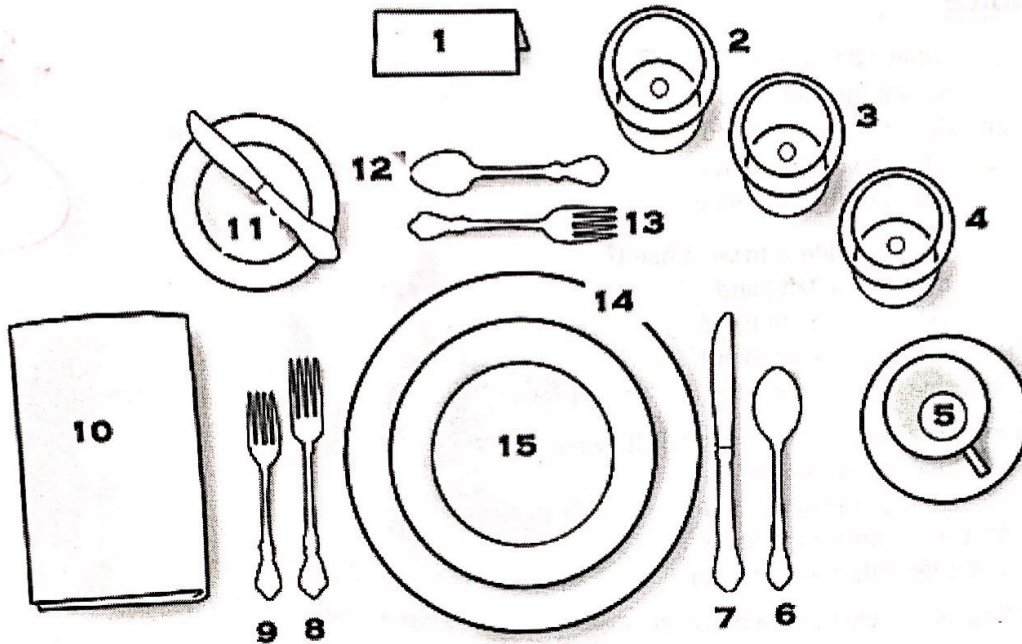
Match the Correct Vocabulary

- | | |
|--------------------------|---|
| <u>D</u> Scullery | A. Metal buffet device used to keep food warm by heating it over warmed water |
| <u>A</u> Queen Mary | B. Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron) |
| <u>E</u> Chaffing Dish | C. Used to hold a large tray on the dining floor |
| <u>B</u> French Passing | D. Area for dirty dishware and glasses |
| <u>G</u> Russian Service | E. Large metal shelving unit for prepared food to be held or for dirty trays to be stored |
| <u>F</u> Corkscrew | F. Used to open bottles of wine |
| <u>C</u> Tray Jack | G. Style of dining in which the courses come out one at a time |

Name

Servers Test

Score / 35



Match the Number to the Correct Vocabulary

- | | | | |
|-----------|-----------------------|-----------|------------------------------|
| <u>10</u> | Napkin | <u>8</u> | Dinner Fork |
| <u>11</u> | Bread Plate and Knife | <u>5</u> | Tea or Coffee Cup and Saucer |
| <u>1</u> | Name Place Card | <u>7</u> | Dinner Knife |
| <u>12</u> | Teaspoon | <u>2</u> | Wine Glass (Red) |
| <u>13</u> | Dessert Fork | <u>9</u> | Salad Fork |
| <u>6</u> | Soup Spoon | <u>14</u> | Service Plate |
| <u>15</u> | Salad Plate | <u>3</u> | Wine Glass (White) |
| <u>4</u> | Water Glass | | |

Fill in the Blank

- The utensils are placed 1 inch (es) from the edge of the table.
- Coffee and Tea service should be accompanied by what extras? SUGAR + CREAM
- Synchronized service is when: when every guest is served At the same
- What is generally indicated on the name placard other than the name? position
- The Protein on a plate is typically served at what hour on the clock? 6
- If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately?
Inform the Kitchen

Dishwasher Test

Score 8 / 10

-2 (80)

- C 1) After washing your hands, which item should be used to dry them?
- a) Clean apron
 - b) Sanitized wiping cloth
 - c) Single use paper towel
 - d) Common used cloth
- B 2) While washing dishes by hand, which item should you wear?
- a) Cutting glove
 - b) Oven Mitt
 - c) Rubber glove
 - d) Nothing
- D 3) When should you wash your hands?
- a) Before you start work
 - b) After handling non-food items (garbage, money, cleaning chemicals)
 - c) After using the restroom
 - d) All of the above
- A 4) If you need to move a heavy load, you should PULL and not PUSH the object.
- a) True
 - b) False
- E 5) Which of the following could you be at risk for getting burned from?
- a) Steam from boiling pots
 - b) Hot liquids (coffee, soup, tea)
 - c) Hot equipment (ovens, pots, chaffing dishes)
 - d) Harsh chemicals
 - e) All of the above
- A 6) All work-related injuries, accidents or illnesses should be reported immediately to the supervisor on duty.
- a) True
 - b) False
- C 7) What should you do if you spill liquids or see a liquid spill?
- a) Leave it for someone else to clean-up
 - b) Wait until the end of your shift to clean it
 - c) Flag the spill and clean it immediately
 - d) Not sure
- C 8) When handling hot items you should?
- a) Wear rubber gloves
 - b) No need to wear anything
 - c) Use an oven mitt or dry cloth towel
 - d) Nothing
- A 9) If you are using a three-compartment sink for cleaning and sanitizing, the second sink is used for?
- a) Rinsing
 - b) Scraping
 - c) Washing
 - d) Sanitizing
- C 10) What is the proper method for cleaning and sanitizing stationary equipment?
- a) Spray with a strong cleaning solution and wipe with a sanitized cloth
 - b) Spray with a sanitizing solution, then rinse with clean water and dry
 - c) Wash and rinse, then wipe or spray with a chemical-sanitizing solution
 - d) Brush off loose soil with a clean cloth, then wipe with a sanitizing solution

Prep Cooks Test

Multiple Choice (1 point each)

- D 1) A gallon is equal to _____ ounces
a. 56
b. 145
c. 32
d. ☒ 128
- C 2) Mesclun are what type of vegetable?
a. Roots
b. Beans
c. ☒ Salad Greens
d. Spices
- A 3) What does the term braise mean?
a. Sear quickly on both sides
b. ☒ Slowly cook in covered pan with little liquid
c. Cook on high heat and quickly
d. Slowly cook in simmering water
- B 4) At what internal temperature must chicken be cooked so that it is safe to eat?
a. 155 degrees F
b. ☒ 165 degrees F
c. 175 degrees F
d. 185 degrees F
- A 5) How do you blanch vegetables?
a. ☒ Immerse for a short time in boiling water
b. Cook lightly in butter over med heat
c. Soak in cold water overnight
d. Rub with salt before cooking
- C 6) Which of the following ingredients would you pack before measuring?
a. Olive Oil
b. Salt
c. ☒ Brown Sugar
d. White Sugar
- A 7) What is Al Dente?
a. ☒ Firm but not hard
b. Soft to the touch
c. Very hard
d. Very soft
- A 8) Food should be left out no more than
a. 2 hours
b. 3 hours
c. ☒ 4 hours
d. 5 hours
- B 9) Which is the improper way to thaw frozen food?
a. In the fridge
b. ☒ In a sink with cold water
c. ☒ On the counter
d. In the microwave