

# Rigoberto Rayo Favela

Denton, Texas

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## PROFESSIONAL PROFILE

A senior majoring in Entrepreneurship/Spanish planning to graduate in Fall 2020 with a strong background in customer service stemming from high traffic retail environments where standards and expectations are held to a high regard. Also experienced in Content Creation with an emphasis on Film and Radio. Seeking an entry level job in Entrepreneurship, Media Arts and Mixology

## CORE COMPETENCIES

Conversational Spanish | Customer Service | Social Media

## TECHNICAL SKILLS

Final Cut X | Microsoft Excel, PowerPoint and Word | Burli | TABC/Server Certified

## EDUCATION

**BBA**, in **Entrepreneurship**

**BA**, in **Spanish**

University of North Texas, Denton, TX

Expected Graduation Date: Dec 2020

## HONORS & AWARDS

Michael and Susan Dell Scholar

May 2015 - Present

Emerald Eagle Scholar

May 2015 – Fall 2018

Leader shape Alumni

Summer 2018

## EXPERIENCE

Liberty Burger

May 2018 - May 2019

**Server**

Dallas, Texas

- Provided accurate and expedient service to one of the highest rated burger chains in North Texas
- Developed multitasking abilities to effectively manage the cash register while preparing orders for customers
- Provided consistent friendly and hospital service to patrons during high traffic hours

University of North Texas-Dining Services

Feb 2016 - May 2018

**Starbucks Barista**

Denton, Texas

- Memorized and executed a full menu of premeditated drinks while occasionally recommending and creating new beverage mixtures for patrons
- Provided accurate and expedient service to the 2nd highest traffic Nontraditional Starbucks in Texas
- Developed multitasking abilities to effectively manage the cash register while taking and preparing orders for 500+ customers per shift
- Collaborated with store management to develop structure for the 2nd highest traffic Coffee Shop in Denton

## LEADERSHIP, CAMPUS & COMMUNITY INVOLVEMENT

Events Committee, Filipino Student Association

Fall 2018 – Present

- Aided in setting up and coordinating events as part of Events Committee
- Participated in FSA Soccer Intramural team

President, Lambda Theta Phi Latin Fraternity, Inc.

Spring 2017 – Present

- Supported the local Denton and DFW community through outreach and assistance events
- Developed effective social media presence on all active social media platforms
- Developed Updated infrastructure for fraternity and sensitive fraternity information

Assistant Editor, Production Manager, University of North Texas Short Film Club

2017

- Assistant Editor/Script Supervisor “Sankofa” short film
- Assistant Editor/Script Supervisor “Two Wait Alone” short film
- Production Manager “Tipless” short film