

# Kimberly Lopez

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## Objective

A resourceful worker, who has a passion to motivate. Knowledgeable and skillful at assisting customers. Creating a learning work environment that is suitable for the customers; focused with a strong commitment to excellency and an ability to work in a collaborative environment where ideas are shared. Dedicated team player with proven communication skills. Seeking an opportunity to leverage my talents as a part of your team. I have a positive attitude that will allow me to achieve team goals.

## Experience

**La Habra City School District: Instructional Aide III** **March 2017- Present**

- Provide one on one services and assistance for special education students
- Assists in the educational and social development of the student
- Monitor students progress by collecting/providing data
- Work with other professionals including counselors, speech therapists, occupational therapist, to ensure that students IEPS (individualized education programs) are properly implemented
- Supports student with emotional or behavioral concerns and assist in developing appropriate social skills

**The Walt Disney Company: Cashier and Trainer** **July 2013- Present**

- Provide excellent customer service to guest, while maintaining a fast paced environment
- Introduce new employees to the procedures and guidelines pertaining to the Disneyland Resort
- Implement standard operation skills such as safety, efficiency, courtesy, and show for all guests

**LAUSD: Office of the General Counsel Intern** **September 2016- December 2016**

- Helps assist the Director of the Educational Compliance Office with assignments dealing with Title X, which is a federal law that prohibits discrimination on the basis of sex in any federally funded education program or activity
- Created articles, as well as outlines for principles and administrators to inform them on the laws that pertain to students
- Created booklets and brochures for any upcoming conferences or events

## Education

**California State University, Long Beach** **August 2012- May 2016**

Bachelor of Liberal Arts in English Rhetoric and Composition

- GPA: 3.0-3.5
- Deans List
- Technical and Professional Communication Writing Certificate
- Minor in Women's, Gender, and Sexuality Studies

**Cashier Test**

Score 14 / 15

B

1) A roll of quarters is worth?

- a) \$5.00
- b) \$10.00
- c) \$15.00
- d) \$20.00

A

2) A roll of dimes is worth?

- a) \$5.00
- b) \$4.00
- c) \$3.00
- d) \$2.00

D

3) A roll of nickels is worth?

- a) \$8.00
- b) \$6.00
- c) \$4.00
- d) \$2.00

C

4) A roll of pennies is worth?

- a) \$1.00
- b) \$0.75
- c) \$0.50
- d) \$0.25

C

5) What does POS stand for?

- a) Patience over standards
- b) Percentage of sales
- c) Point of sales
- d) People over service

9.5

.25%

6) What is the current sales tax rate in your city ~~25%~~ ?

C

7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?

- a) \$4.06
- b) \$2.06
- c) \$7.06
- d) \$5.06

B

8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?

- a) \$19.50
- b) \$14.50
- c) \$9.50
- d) \$4.50

D

9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

- a) \$6.00
- b) \$8.00
- c) \$10.00
- d) \$12.00

A

10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?

- a) \$78.50
- b) \$58.50
- c) \$38.50
- d) \$28.50

100  
- 15  
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-1  
93%

**Cashier Test**

**Score**           / 15

A

11) Counterfeit pens should be used on which three denominations?

- ☒ a) \$20, \$50, \$100
- b) \$10, \$20, \$50
- c) \$5, \$50, \$100
- d) \$10, \$20, \$50

B

12) How many times should you count change when giving it to the customer?

- a) one
- ☒ b) two
- c) three
- d) no need to count

**Question & Answer:**

13) What is the minimum age for legal alcohol purchases? 21

14) What are the acceptable forms of ID for alcohol purchases? Drivers License, passport, Military ID

15) How many \$20 bills are in a bank band? 100