

Idriss Sow

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SUMMARY OF QUALIFICATIONS:

Knowledge of word document, excel, PowerPoint, Microsoft Office
Management & Supervising Experience
Bilingual English and French
Fast learning abilities, team player, reliable, responsible and friendly attitude
Over 20 years of experience with customer service and customer interactions
Fluent in French

EMPLOYMENT HISTORY

Auberge Keur Ba - Senegal

Housekeeping Room Attendant PM

- 03/1995 – 03/2000
- Work harmoniously and professionally with co-workers and supervisors
- Assist other housekeeping employees in maintaining clean and organized work and public areas
- Perform other duties | special projects as assigned by Housekeeping Management
- Lift, carry, and place objects weighing up to 50 lbs without assistance. Push/pull objects weighing up to 75 lbs without assistance
- Assist other housekeeping employees in maintaining clean and organized working and public areas
- Report any maintenance repairs immediately to Housekeeping Supervisor/Manager
- Provide necessary linen and amenities to guests in accordance with the guest room legend

Fast food

Crew Member

05/2000 – 11-2005

- Maintained and clean and orderly dining areas
- Input customer orders
- Delivered food to tables
- Stocked counter storage areas
- Handled customer issues
- Prepared used dishes and place into dish washing equipment

- Hand wash table and glassware
- Check washed dishes for total cleanliness and rewash if needed
- Move dried dishes in storage
- Deep clean kitchen equipment and sink.
- Swept and scrubbed kitchen floors
- Maintain work area in a clean and organized fashion
- Emptied trash cans and move garbage to waste collection area
- Cleaned all work areas, equipment, utensils, dishes and silverware and ensured they are stocked appropriately.

Dakar Cyber Café

Co-owner

05/ 2006 -07/ 2018

- Computer intake diagnostic and repair
- Delegate work as needed
- Ensure work is done properly
- Responsible for problem solving
- Respond to all inquiries
- Maintenance of computers and printers.

Name of School

ISI – Institut Supérieur D'informatique - 2005 – 2007 Dakar Senegal

CTI – Center de Technologie et Ingénieur -1995 – 1998 Dakar Senegal

AGF – Alliance General Des Formateur – 1993 – 1994 Dakar Senegal

References

Kader Ngom – 011 221 707 148 810 City Hall – Dakar

Meryl Siegal - 510 703 6095 Teacher Laney College

Susan Carpendale 510 926 2364 – Teacher San Francisco