

# Cloreesa Borrego

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## Professional Summary

Highly motivated individual with a willingness to learn and grow with a history of consistently meeting and exceeding targets. Reliable team player and strong communicator.

## Skills & Abilities

- Patient care
- Multi-tasking ability
- Food and safety preparation
- Exceptional customer service
- New hire training
- Production and inventory
- First aid and CPR certification
- Order picking and processing
- Money handling skills
- Cleaning and sanitizing
- Leadership and team building
- Charting and clinical documentation

## Experience

**Barista | SSP America Sacramento Airport** – Sacramento, CA 07/2019 - Current  
Pleasantly interacted with customers; Created over 40 drinks in average shifts with consistently positive customer satisfaction; Learned every menu preparation and numerous off-label drinks to meet all customer needs; Maintained and operated espresso machines, blenders, commercial coffee brewers, coffee pots and other equipment; Trained new team members; Maintained regular and consistent attendance and punctuality.

**Caregiver | Solano Life House** – Dixon, CA 12/2018 - 04/2019  
Assisted clients with daily living needs, including bathing and personal grooming; Monitored, tracked and conveyed important patient information to healthcare staff; Evaluated patients to identify and address medically-relevant symptoms; Supported clients with mental support and physical activities; Kept close eye on client vital signs; Worked to improve and enhance patient lives through effective and compassionate care.

**Valet | Corinthian International Parking Services** – Davis, CA 01/2019 - 02/2019  
Greeted guests in pleasant manner upon arrival; Parked and retrieved customer vehicles in specified areas in a safe and efficient manner; Provided accurate and timely documentation of vehicle checks, vehicle damage, and other conditions prior to service; Posted and maintained public area; Interfaced and worked daily with approximately 160 customers.

**Merchandise Associate | True Value Distribution** – Woodland, CA 10/2017 - 04/2018  
Labeled and accurately moved customer orders to meet shipment timetables and minimize errors; Readied product pallets for optimal storage and shipment; Used hand-held devices and computers to record and monitor inventory levels and completed audits; Prepared orders for shipment by picking, packing and labeling merchandise; Operated RF scanners to track merchandise and verify contents; Used pallet jacks to move and position merchandise.

**Dietary Aide | Alderson Convalescent Hospital** – Woodland, CA 07/2016 - 03/2017  
Patiently and compassionately assisted patients requiring assistance eating meals; Quickly and accurately served specific meals to patients with special dietary needs; Washed plates, cups, serving and eating utensils and kitchen equipment in a high-temp commercial dishwasher; Closely followed sanitation and food handling guidelines while assisting in meal preparations and maintained strict levels of cleanliness.

**Cashier Sales Associates | Target** – Woodland, CA 08/2015 - 01/2016  
Welcomed and greeted customers and offered friendly, knowledgeable assistance; Processed POS transactions, including checks, cash and credit purchases or refunds; Assisted customers by answering questions and fulfilling requests; Assisted customers with locating and choosing merchandise in any store department; Reconciled cash drawer at start and end of each shift, accounting for errors and resolving discrepancies; Mentored new team members on registers.

## Education and Certifications

Woodland Adult Education – Woodland, CA  
SafeServ Certification

High School Diploma  
Food Handling