



TERESA KANHAI

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28850 Miranda Street

SUMMARY

Self-motivated and dependable server capable of achieving high performance with minimal supervision. Proficient in assisting guests with reservations, takeout orders and general inquiries. Offering 6 years of experience working in restaurants.

SKILLS

- Food inspection
- Table setting arrangements
- Food safety understanding
- Dining customer service
- Prompt table clearance
- High-volume dining
- Menu memorization
- Menu knowledge
- Service prioritization
- Conflict and dispute resolution
- Safe food handling

EXPERIENCE

Server | Sizzler - San Leandro, California

08/2014 - Current

- Communicated effectively with kitchen staff regarding customer allergies, dietary needs and other special requests.
- Maintained table settings by removing courses, replacing utensils and refilling beverages promptly.
- Completed opening and closing checklists, including emptying trash, safeguarding alcohol and polishing silverware.
- Promoted desserts, appetizers and specialty drinks.
- Satisfied customers by keeping drinks topped off and anticipating needs such as condiments and extra napkins.
- Served average of 100-120 patrons daily at Sizzler restaurant with consistent recommendations for exceptional service.
- Cleaned dining area between guests with efficient sweeping, glass washing and spill removal.

EDUCATION AND TRAINING

Chabot College - Hayward, CA

Some College (No Degree): Business Administration