

Sarah Martinez

San Antonio, TX 78240

martinezsarah2534_wme@indeedemail.com

(210)417-1324

To obtain a position with a successful company to show the skills I have created throughout my high school years.

Authorized to work in the US for any employer

Work Experience

Customer Service Representative

Alorica - San Antonio, TX

August 2019 to September 2019 *Inbound*

answered phones and took credit card applications.

- **Availability:** OPEN
- **Transport:** car sometimes / bus
- **Pay desired:** \$110.00
- **TABC/FH:**

★ Cashier/Customer Service ★

Lowe's - San Antonio, TX

February 2019 to July 2019

I handle the register and use customer service skills.

★ Cashier ★

Golden Chick - Helotes, TX

August 2018 to March 2019

I work cash register and handle food products.

★ Cashier ★

Golden Chick, Babcock Rd - San Antonio, TX

August 2015 to February 2016

★ Cooked food when not on register ★

- Good with the register
- Always used great customer service
- Provided fast service

Education

High school or equivalent

John Marshall High School - Leon Valley, TX

June 2018

★ Business Class ★

Skills

Fast Food, Customer Service, Team Member, Shift Lead, Crew Member, Shift Supervisor

Additional Information

SKILLS

- Work well with others
- Good with money
- Great social skills
- Tech- savvy
- Dependable

Cashier Test

Score 12 / 15

B

1) A roll of quarters is worth?

- a) \$5.00
- b) \$10.00
- c) \$15.00
- d) \$20.00

D

2) A roll of dimes is worth?

- a) \$5.00
- b) \$4.00
- c) \$3.00
- d) \$2.00

D

3) A roll of nickels is worth?

- a) \$8.00
- b) \$6.00
- c) \$4.00
- d) \$2.00

C

4) A roll of pennies is worth?

- a) \$1.00
- b) \$0.75
- c) \$0.50
- d) \$0.25

C

5) What does POS stand for?

- a) Patience over standards
- b) Percentage of sales
- c) Point of sales
- d) People over service

C

6) What is the current sales tax rate in your city .0825?

C

7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?

- a) \$4.06
- b) \$2.06
- c) \$7.06
- d) \$5.06

Heart

8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?

- a) \$19.50
- b) \$14.50
- c) \$9.50
- d) \$4.50

D

9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

- a) \$6.00
- b) \$8.00
- c) \$10.00
- d) \$12.00

D

10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?

- a) \$78.50
- b) \$58.50
- c) \$38.50
- d) \$28.50

Cashier Test

Score 12/15

A 11) Counterfeit pens should be used on which three denominations?

- a) \$20, \$50, \$100
- b) \$10, \$20, \$50
- c) \$5, \$50, \$100
- d) \$10, \$20, \$50

A 12) How many times should you count change when giving it to the customer?

- a) one
- b) two ←
- c) three
- d) no need to count

Question & Answer:

13) What is the minimum age for legal alcohol purchases? 21

14) What are the acceptable forms of ID for alcohol purchases? Driver's license

A 15) How many \$20 bills are in a bank band? \$100