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### Highlights

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- Fluent in English and Spanish
- Achieve optimal client satisfaction while providing a friendly and informative service
- Dynamic communication, relationship building, and problem solving abilities
- An unwavering commitment to customer service, with the ability to build productive relationships, resolve complex issues and win customer loyalty
- Strategic-relationship/partnership-building skills -- listen attentively, solve problems creatively, and use tact and diplomacy to find common ground and achieve win-win outcomes.
- Punctual, responsible, patient, caring, and quick to learn new skills.

Experienced

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### **-Food Prep/Meat Carver-**

#### **Patina Restaurant**

(October 2014- Currently present)

- Prep food for buffet
- Clean station
- Set up tables
- Bag Candies, Cookies, Croissant,
- carved meat
- Bake cookies, croissant and more

### **-Security-**

#### **Roccapulco Nightclub**

(2017)

- Check ID's
- Protect the performers/Public
- Protect Property
- Confiscate for any weapons or anything harmful
- Prevent crimes or Problems

### **-Volunteer-**

## **San Francisco Aid Foundation**

(January 2016-2017)

- Assist team meetings monthly to discuss anything we have accomplished.
- Contribute to the community by getting people to take HIV test
- Being open minded to people from different race and or background
- Built strong relationships with guest and keep professional attitude

### **-Carpenter-**

(2014)

- Remove carpet
- Remove foam
- Install a new carpet
- Clean mess

Education

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**Education:** Thurgood Marshall High School, 2015