

H/S

HAHESEY SALE

MULTI-TALENTED WORKER

CONTACT ME



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SACRAMENTO, CA

SKILLS

10/10

CUSTOMER SERVICE

8 / 10

MANAGEMENT

9 / 10

PROBLEM-SOLVING

10 / 10

TRANSFERABLE

9/10

LEADERSHIP

EDUCATION

GED

TWIN RIVERS ADULT SCHOOL

2012

AA IN PSYCHOLOGY

SACRAMENTO CITY COLLEGE

2018-CURRENT

FOOD HANDLERS CERTIFICATE

EXPIRES 2020

ABOUT ME

Highly motivated positive person with 10+ years in award-winning customer service and interpersonal skills.

OBJECTIVE

To obtain a position that challenges me and provides me the opportunity to reach my full potential professionally and personally utilizing my abilities and years of experience.

EXPERIENCE

SERVER/HOST/BUSSER/CASHIER

IHOP/SACRAMENTO CA/ JUNE 2019- CURRENT

- Greet and seat customers
- Take orders then input into POS system
- Bus, clean, and reset tables
- Answer phone calls
- Place to-go orders
- Prep, restock, side work, and table work
- Prepare bill and process payment
- Garnish menu items then deliver to table
- Clean as needed in dining area every shift sanitizing counters and sweeping floors
- Provided my own bank for daily cash transactions

LYFT DRIVER

LYFT RIDESHARE/ SACRAMENTO, CA/ NOVEMBER 2017-CURRENT

- Safely transport passengers to destinations across town.
- Stay level-headed during encounters with aggressive and inebriated passengers. Use laughter to de-escalate potential disputes.
- Earn a 5-star driver rating by providing exceptional customer service.
- Multitask in a high-pressure environment. Tasks include managing fares, navigating during heavy traffic, and maintaining customer satisfaction.
- Maintain a clean vehicle and a professional personal experience.
- Optimize positioning and schedule to reduce wait times and increase revenue.
- Handle all financial records, including tax-deductible expenses, mileage, and earnings.
- Provide waters, mints, tissues, gum, charging cords for customer free of charge.