

# William Lounsbery

Server of distinguished character

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## EXPERIENCE

### **McKinley Princess Lodge, Trapper Creek AK – Server**

May 2019 – September 2019

It was a high volume family style restaurant catering to the people coming to Alaska off their cruises.

### **Yellowstone Club, Big Sky MT – Server**

Dec 2018 – April 2019

At this private resort that caters to the wealthy, I worked fine dining with a focus on excelling at every facet of service taking pains to ensure every customer's individual needs were catered to as pleasantly as possible. I developed a mind for wine and built a hard mentality of professionalism.

### **Roche Harbor Resort, Roche Harbor WA – Server/Event Staff**

May 2018 – Oct 2018

I worked at the Madrona Bar and Grill, serving the Yacht owners that enjoy the harbor. I also helped serve the events and weddings that occurred.

### **Bear Valley Lodge, Bear Valley CA – Server**

December 2017 – March 2018

I served at a pub style restaurant, providing the many skiers and vacationers with cocktails and pizzas.

### **Dornan's, Moose WY — Server**

June 2017 – September 2017

I served food in Grand Teton National Park through the solar eclipse, practicing friendly customer service, treating customers with respect.

### **Delaware North, Sequoia National Park CA— Busser/Server**

December 2016 – March 2017

I started as a Busser then worked my way into becoming a server. I helped set up and work weddings and special events.

## SKILLS

I am capable of being calm and professional in all manner of situations.

I am friendly and personable, able to speak to customers and coworkers with respect and dignity

I have solid wine knowledge and a basic understanding of beer, as I have served wine, beer, and mixed drinks in many settings

I am capable of dealing with many tables of customers at once, while making each one feel personally catered to while granting the experience they deserve