

Acrobat

outsourcing

Your Hospitality Staffing Professionals
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First and Last Name: Kristen Barth
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Working Experience:

Company Name: scrub till it sparkles
Dates of Employment: 02/13 to present
Job Responsibility:

- - Customer service
- - Residential cleaning
- -
- -

Company Name: Handy
Dates of Employment: 02/13 to 07/18
Job Responsibility:

- - customer service
- - Residential cleaning
- -
- -

Company Name: Honeyjoy
Dates of Employment: 02/12 to 02/13
Job Responsibility:

- - Customer service
- - Residential cleaning
- -
- -

Skills

- - Computer
- - Customer service
- -
- -

Name: Kristen Barth

Score 11 / 14

Housekeeping Test

1. During which of the following situation(s) should you wear gloves?
 - a) When handling disinfectant solutions
 - b) When cleaning guest rooms
 - c) When handling soiled linen
 - d) When handling or disposing of waste
 - ☒ e) All of the above
2. Which of the following should be cleaned daily?
 - ☒ a) Chairs, lamps, and tables
 - ☒ b) Tabletops, bed, and handrails
 - c) Grab bars, light, tops of doors and counters
 - ☒ d) Floors, sinks, toilets, and latrines
 - ☒ e) All of the above
3. True or False: You do not need to use a separate cloth for cleaning bathrooms.
4. True or False: Dusting is most commonly used for cleaning walls, ceiling, doors, windows and furniture.
5. Should the following be cleaned daily or weekly? Circle one.
 - a) Floors Daily / Weekly
 - b) Toilets and latrines Daily / Weekly
 - c) Carpets in guest rooms Daily / Weekly
 - d) Carpets in offices Daily / Weekly
 - e) Soiled linen Daily / Weekly
6. The best way to clean the floors:
 - a) Scrubbing
 - b) Dry sweeping and dusting
 - ☒ c) Sweeping, mopping and dusting
 - ☒ d) Wet mopping
7. What should you do if you spill liquids or see a liquid spill?
 - a) Leave it for someone else to clean- up
 - b) Wait until the end of your shift to clean it
 - ☒ c) Flag the spill and clean it up immediately
 - d) Not sure
8. The proper procedure for cleaning spills of blood and other body fluids is:
 - ☒ a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
 - b) Find the janitor on- duty and ask him to clean it up
 - c) Grab whatever is closest and wipe up immediately, then mark "Biohazard"
 - d) Nothing
9. What do you do if you encounter with bed bugs in a guest room?

Exit the guest room & contact supervisor

10. What do you do if you find Lost and Found items in a guest rooms?
Do not touch clients personal items, unless if guest are checked out then take to management

11. Describe the difference between a disinfectant and a cleaning solution?

Disinfectant kills germs
and a cleaning solution only wipes down surfaces and does not kill germs.

79%