

# Acrobat

outsourcing

Your Hospitality Staffing Professionals  
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### Working Experience:

Company Name: scrub till it sparkles

Dates of Employment: 02/13 to present

Job Responsibility:

- - customer service
- - Residential Cleaning
- -
- -

Company Name: Handy

Dates of Employment: 02/13 to 07/18

Job Responsibility:

- - customer service
- - Residential Cleaning
- -
- -

Company Name: HomeJoy

Dates of Employment: 02/12 to 02/13

Job Responsibility:

- - customer service
- - Residential Cleaning
- -
- -

### Skills

- - computer
- - customer service
- -
- -

Housekeeping Test

1. During which of the following situation(s) should you wear gloves?
  - a) When handling disinfectant solutions
  - b) When cleaning guest rooms
  - c) When handling soiled linen
  - d) When handling or disposing of waste
  - e) All of the above
2. Which of the following should be cleaned daily?
  - a) Chairs, lamps, and tables
  - b) Tabletops, bed, and handrails
  - c) Grab bars, light, tops of doors and counters
  - d) Floors, sinks, toilets, and latrines
  - e) All of the above
3. True or False? You do not need to use a separate cloth for cleaning bathrooms.
4. True or False? Dusting is most commonly used for cleaning walls, ceiling, doors, windows and furniture.
5. Should the following be cleaned daily or weekly? Circle one.
 

a) Floors	<input checked="" type="radio"/> Daily/ Weekly
b) Toilets and latrines	<input checked="" type="radio"/> Daily/ Weekly
c) Carpets in guest rooms	<input checked="" type="radio"/> Daily/ Weekly
d) Carpets in offices	<input checked="" type="radio"/> Daily/ Weekly
e) Soiled linen	<input checked="" type="radio"/> Daily/ Weekly
6. The best way to clean the floors:
  - a) Scrubbing
  - b) Dry sweeping and dusting
  - c) Sweeping, mopping and dusting
  - d) Wet mopping
7. What should do if you spill liquids or see a liquid spill?
  - a) Leave it for someone else to clean- up
  - b) Wait until the end of your shift to clean it
  - c) Flag the spill and clean it up immediately
  - d) Not sure
8. The proper procedure for cleaning spills of blood and other body fluids is:
  - a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
  - b) Find the janitor on- duty and ask him to clean it up
  - c) Grab whatever is closest and wipe up immediately, then mark "Biohazard"
  - d) Nothing
9. What do you do if you encounter with bed bugs in a guest room?

*Exit the guest room & contact supervisor*

10. What do you do if you find Lost and Found items in a guest rooms?  
*Do not touch Clients personal Items, unless if guest are checked out then take to management*
11. Describe the difference between a disinfectant and a cleaning solution?  
*Disinfectant kills germs and a cleaning solution only wipes down surfaces and does not kill germs.*