

MARIA MCNEIR
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Objective

To find a position that will be mutually beneficial to both the company, and myself, financially, mentally and enthusiastically, and offer the opportunity for advancement in my beginning career.

Qualifications Summary:

- 1 year Bartending experience.
- 9 years Restaurant FOH & BOH experience
- Office Admin & Data entry experience.
- Experience with excel, Microsoft office, QuickBooks, PowerPoint.
- Self-Motivated, and able to work with little to no supervision.
- Cash Handling experience.
- Excellent oral and written communication skills.
- Detail oriented, well organized, and able to multitask effectively.
- Ability to establish positive and professional relationships with coworkers and customers.
- Calmly and efficiently handles upset customers.
- Excellent organizational skills.
- Career Oriented.
- Great Phone Etiquette.

EDUCATION

De Anza College, Wildlife Science Major
(April 2017 - Present)

RECENT WORK EXPERIENCE:

Barback, Five Points Bar, Downtown San Jose, Ca (August 2019 - Present)

Team Leader, South Bay Clean Creek Coalition, Downtown San Jose, Ca (July 2019 - Present)

Office Administrator, Hovav Tax and Accounting, Santa Clara, Ca (Jan 2017-May 2019)

Server, Opa!, Campbell, CA — (October 2018 - April 2019)

Server/ Bartender, Sushi Confidential, Downtown San Jose, CA - (August 2018 - October 2018)

Server, NOLA, Palo Alto, CA (June 2018 - November 2018)

Bartender, The Garret, Campbell, CA (March 2017- June 2018).

Debt Collector, Universal Recovery Corp., Rancho Cordova, Ca (Feb. 2016 – Dec 2016)

References and info available upon request

Multiple Choice (6 points)

a

1) Carbonation _____ the rate of intoxication.

- a) Slows down
- b) Speeds up
- c) Does nothing to

b

2) What are the six most commonly used spirits?

- a) Sweet and Sour, Triple Sec, Grenadine, Midori, Lime Juice and Cranberry Juice
- b) Vodka, Whiskey, Gin, Bourbon, Rum and Tequila
- c) Chardonnay, Cabernet Sauvignon, Champagne, Merlot, Sauvignon Blanc, Zinfandel
- d) Kahlua, Vodka, Frangelico, Gin, Tequila, Spiced Rum

89%

b

3) You can accept an expired ID as long as all other information is correct.

- a) True
- b) False

a

If someone has had too much to drink, serving them coffee will help sober them up.

- a) True
- b) False

a

5) What are the acceptable forms of ID for Alcohol Consumption?

- a) State or Government Issued ID Card or Drivers License
- b) Passport or Passport ID Card (as long as it lists the person's date of birth)
- c) School ID or Birth Certificate
- d) A & B
- e) A, B & C

b

6) If there is no shaker tin available to scoop ice for a drink, it is okay to use a glass.

- a) True
- b) False

Vocabulary (9 points)

Match the word to its definition

C

"Straight Up"

E

Shaker Tin

J

"Neat"

A

Muddler

b

Strainer

C

Jigger

G

Bar Mat

A

"Float"

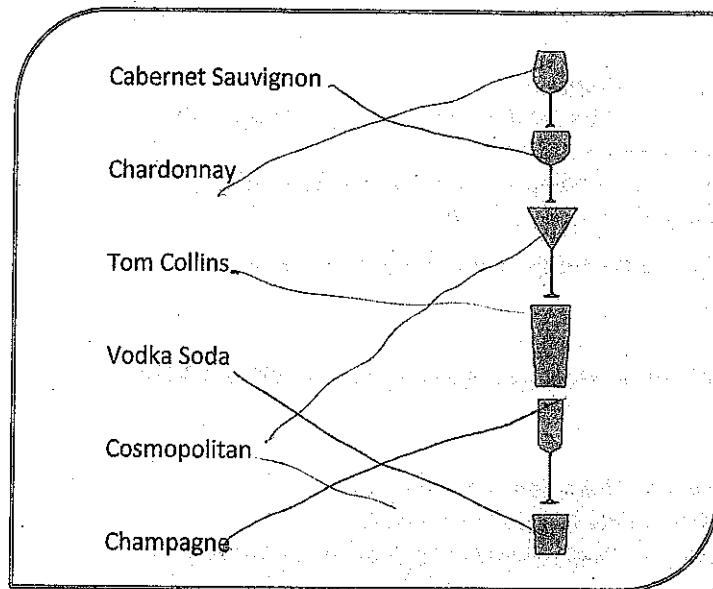
h

"Back"

- a.) Used to crush fruits and herbs for craft cocktail making
- b.) Used with the Shaker Tin to prevent solid material from entering a cocktail glass when poured
- c.) To serve chilled liquor in a chilled stemmed cocktail glass with no ice
- d.) To pour $\frac{1}{2}$ oz of a liquor on top
- e.) Used to measure the alcohol and mixer for a drink
- f.) Used to mix cocktails along with a pint glass and ice
- g.) Used on the bar top to gather spills
- h.) Requesting a separate glass of another drink
- i.) Means to serve spirit room temperature in a rocks glass with no ice

Glassware (6 points)

Match the correct glass to the drink



Answer and Question (14 points)

Provide examples of 3 brand name "top shelf" spirits (3 points):

Patron
Don Julio 1942, Grey Goose,

What are the ingredients in a Manhattan? Whiskey, Sweet Vermouth, bitters

What are the ingredients in a Cosmopolitan? Vodka, Cranberry, lime juice, Cointreau

What are the ingredients in a Long Island Iced Tea? Coke,

What makes a margarita a "Cadillac"? Gran Marnier

What is simple syrup? Sugar and water heated & mixed together

Is it legal to pour liquor from one bottle into another? What is this called? (2 points)

No. Mixing

What should you do if you break a glass in the ice? Change the ice, clean well

When is it OK to have an alcoholic beverage while working? Never

What does it mean when a customer orders their cocktail "dirty"? w/ olive juice

What are the ingredients in a Margarita? tequila, Salt rim, Simple, Sour, lime juice