

MARIA MCNEIR
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Objective

To find a position that will be mutually beneficial to both the company, and myself, financially, mentally and enthusiastically, and offer the opportunity for advancement in my beginning career.

Qualifications Summary:

- 1 year Bartending experience.
- 9 years Restaurant FOH & BOH experience
- Office Admin & Data entry experience.
- Experience with excel, Microsoft office, QuickBooks, PowerPoint.
- Self-Motivated, and able to work with little to no supervision.
- Cash Handling experience.
- Excellent oral and written communication skills.
- Detail oriented, well organized, and able to multitask effectively.
- Ability to establish positive and professional relationships with coworkers and customers.
- Calmly and efficiently handles upset customers.
- Excellent organizational skills.
- Career Oriented.
- Great Phone Etiquette.

EDUCATION

De Anza College, Wildlife Science Major
(April 2017 - Present)

RECENT WORK EXPERIENCE:

Barback, *Five Points Bar,* Downtown San Jose, Ca (August 2019 - Present)

Team Leader, *South Bay Clean Creek Coalition,* Downtown San Jose, Ca (July 2019 - Present)

Office Administrator, *Hovav Tax and Accounting,* Santa Clara, Ca (Jan 2017-May 2019)

Server, *Opal,* Campbell, CA — (October 2018 - April 2019)

Server/ Bartender, *Sushi Confidential,* Downtown San Jose, CA - (August 2018 - October 2018)

Server, *NOLA,* Palo Alto, CA (June 2018 - November 2018)

Bartender, *The Garret,* Campbell, CA (March 2017- June 2018).

Debt Collector, *Universal Recovery Corp.,* Rancho Cordova, Ca (Feb. 2016 – Dec 2016)

References and info available upon request

Multiple Choice (6 points)

- a 1) Carbonation _____ the rate of intoxication.
a) Slows down
b) Speeds up
c) Does nothing to
- b 2) What are the six most commonly used spirits?
a) Sweet and Sour, Triple Sec, Grenadine, Midori, Lime Juice and Cranberry Juice
b) Vodka, Whiskey, Gin, Bourbon, Rum and Tequila
c) Chardonnay, Cabernet Sauvignon, Champagne, Merlot, Sauvignon Blanc, Zinfandel
d) Kahlua, Vodka, Frangelico, Gin, Tequila, Spiced Rum
- b 3) You can accept an expired ID as long as all other information is correct.
a) True
b) False
- a 4) If someone has had too much to drink, serving them coffee will help sober them up.
a) True
b) False
- a 5) What are the acceptable forms of ID for Alcohol Consumption?
a) State or Government Issued ID Card or Drivers License
b) Passport or Passport ID Card (as long as it lists the person's date of birth)
c) School ID or Birth Certificate
d) A & B
e) A, B & C
- b 6) If there is no shaker tin available to scoop ice for a drink, it is okay to use a glass.
a) True
b) False

89%

Vocabulary (9 points)

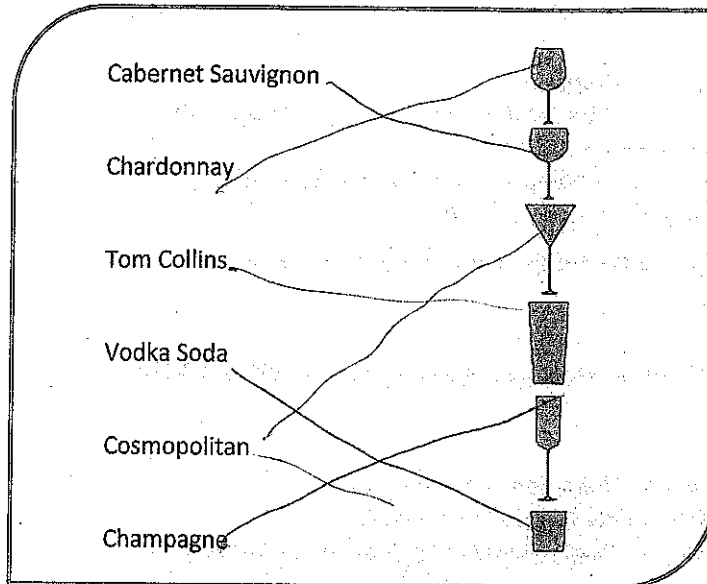
Match the word to its definition

- C "Straight Up"
F Shaker Tin
J "Neat"
A Muddler
b Strainer
e Jigger
g Bar Mat
A "Float"
h "Back"

- a.) Used to crush fruits and herbs for craft cocktail making
b.) Used with the Shaker Tin to prevent solid material from entering a cocktail glass when poured
c.) To serve chilled liquor in a chilled stemmed cocktail glass with no ice
d.) To pour 1/2 oz of a liquor on top
e.) Used to measure the alcohol and mixer for a drink
f.) Used to mix cocktails along with a pint glass and ice
g.) Used on the bar top to gather spills
h.) Requesting a separate glass of another drink
i.) Means to serve spirit room temperature in a rocks glass with no ice

Glassware (6 points)

Match the correct glass to the drink



Answer and Question (14 points)

Provide examples of 3 brand name "top shelf" spirits (3 points):

~~Patron~~ Don Julio 1942, Grey Goose

What are the ingredients in a Manhattan?

Whiskey, Sweet vermouth, bitters

What are the ingredients in a Cosmopolitan?

vodka, Cranberry, lime juice, Cointreau

What are the ingredients in a Long Island Iced Tea?

Coke,

What makes a margarita a "Cadillac"?

Gran Marnier

What is simple syrup?

Sugar and water ← heated & mixed together

Is it legal to pour liquor from one bottle into another? What is this called? (2 points)

No. Managing

What should you do if you break a glass in the ice?

Change the ice, clean well

When is it OK to have an alcoholic beverage while working?

Never

What does it mean when a customer orders their cocktail "dirty"?

w/ olive juice

What are the ingredients in a Margarita?

tequila, Salt rim, Sweet & Sour, lime juice