

Camille V. Markham**3428 Blazing Pine Path Decatur, GA**

Phone: (904) 505-3502 / (404) 243-9683

cmarkham818@att.net

Summary of Qualifications:

- Experienced professional with a great work ethic and stable work history in a high volume atmosphere.
- Eleven years experience working in the hospitality including the travel Mecca of the Atlanta Hartsfield-Jackson International Airport.
- A highly motivated team player with great flexibility
- Unrestricted abilities to perform all assigned task in a safe and efficient manner.
- Skilled at building positive relationships and communicating well with all patrons of all socioeconomic backgrounds.
- Entrusted with the most complex customer service issues as a result of exceptional ability to promptly resolve concerns and satisfy customers.
- Knowledge of laws and procedures related to alcohol consumption.
- Ability to focus on details and work in a fast paced environment with little supervision.
- Extensive knowledge of principles and processes for providing customer service, and often requested by repeat customers.
- Known for exceeding customer expectations and maintaining poise in stressful environments.
- Remarkable ability to sit, stand, and walk for long periods without getting fatigued.
- Great at seeking out new responsibilities and challenges.
- Able to maintain strong interpersonal and organizational skills.
- Experience with Micros, Hotsauce, and Aloha POS systems.

Relevant Experience:**TGIFriday's (Hartsfield-Jackson International Airport) Atlanta, GA****2013-2016****Head Bartender**

- Exercise all efforts to drive up sales, and increase the unit's profitability.
- Entrusted with the most complex customer service issues as a result of exceptional ability to promptly resolve concerns and satisfy customers.
- Supervise the work of bar staff and other bartenders and serve as a liaison between shifts.
- Check patron's identification in order to ensure that they meet minimum age requirements for consumption of alcoholic beverages.
- Possess a fantastic memory and excellent listening skills resulting in highly accurate order placement.
- Serve food and drinks accommodating every need of patron's in a friendly and courteous manner.
- Relay customer's orders to kitchen staff correctly through a POS system.
- Interact with guest to create a fun, friendly atmosphere.
- Monitor food distribution, ensuring that meals are delivered to the correct recipients and those guidelines such as those for special diets are followed.

Work History:

2018-current Bartender	Levy (Compass Hospitality Group)	Atlanta, GA
2017-2018 Front End Supervisor	ABC Wine and Spirits	Jacksonville, FL
2016-2017 Bar Manager	T.R.U.T.H. Sports Bar & Grill	Conyers, GA
2013-2016 Bartender	The Palace Nightclub	College Park, GA
2013-2016 Bartender	TGIFriday's (Atlanta Airport)	Atlanta, GA
2010-2013 Bartender	Chilli's (Atlanta Airport)	Atlanta, GA
2006-2011 Server	Waffle House	College Park, GA
2004-2006 Bartender	Club Diamonds Adult Entertainment Lounge	Montgomery, AL

Education:

ABC Bartending School	Atlanta, GA	2009
Alabama State University	Montgomery, AL	2003-2006
Cedar Grove High School	Ellenwood, GA	1999-2003

References:

Ebony Cromartie	Former Manager	(678)-693-0936
Ashley Thomas	Former Manager	(404)-670-5215