

# Domonique Mahone

San Antonio, TX 78216

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210-962-2370

## Work Experience

### **I Give Good Customer Service**

Renhill Staffing Services Of Texas - San Antonio, TX

July 2019 to August 2019

#### Work Ethic/ About Me:

- I Give Good Customer Service. I'm a Fast learner. I'm very respectful, an reliable. I'm always dedicated to anything I do. I Love Working, and trying new things. I'm open to new opportunities. I'm available to work!

Holiday Inn

volunteer

6 - 7 rooms &

open avail.

### **Sales Associate, Customer Service**

Alorica - San Antonio, TX

February 2018 to July 2019

### **Food Prep, Cashier, Hostess**

Golden Wok - San Antonio, TX

January 2017 to February 2018

### **Food Prep, Drive-Thru, Cashier**

Taco Cabana - San Antonio, TX

May 2016 to December 2016

### **Cashier, Food Prep**

Wendy's - New Orleans, LA

January 2016 to April 2016

## Education

### **High school or equivalent in Course 4**

The net charter high school - New Orleans, LA

August 2011 to June 2014

## Skills

### **Call Center, Customer Service**

**Housekeeping Test**

**Score 14/16**

86%

E 1) During which of the following situation(s) should you wear gloves?

- a) When handling disinfectant solutions
- b) When cleaning patient care areas
- c) When handling soiled linens
- d) When handling or disposing of waste
- e) All of the above

E 2) Which of the following should be cleaned daily?

- a) Chairs, lamps, and tables
- b) Tabletops, beds, and handrails
- c) Grab bars, lights, tops of doors and counters
- d) Floors, sinks, toilets, and latrines
- e) All of the above

B 3) TRUE or FALSE: You do not need to use a separate cloth for cleaning bathrooms.

- a) True
- b) False

A 4) TRUE or FALSE: Dusting is most commonly used for cleaning walls, ceilings, doors, windows and furniture.

- a) True
- b) False

S 5) Should the following be cleaned daily or weekly? Circle one.

a) Floors	<input checked="" type="radio"/> Daily	/	<input type="radio"/> Weekly
b) Toilets and latrines	<input checked="" type="radio"/> Daily	/	<input type="radio"/> Weekly
c) Carpets in patient rooms	<input checked="" type="radio"/> Daily	/	<input type="radio"/> Weekly
d) Carpets in offices	<input checked="" type="radio"/> Daily	/	<input checked="" type="radio"/> Weekly
e) Soiled linens	<input checked="" type="radio"/> Daily	/	<input type="radio"/> Weekly

C 6) The best way to clean the floor is:

- a) Scrubbing
- b) Dry sweeping and dusting
- c) Sweeping, mopping and dusting
- d) Wet mopping

C 7) What should you do if you spill liquids or see a liquid spill?

- a) Leave it for someone else to clean-up
- b) Wait until the end of your shift to clean it
- c) Flag the spill and clean it immediately
- d) Not sure

A 8) The proper procedure for cleaning spills of blood and other body fluids is:

- a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
- b) Find the janitor on-duty and ask him to clean it up
- c) Grab whatever is closest and wipe up immediately, then mark "BIOHAZARD"
- d) Nothing

A 9) The appropriate cleaning schedule for a hospital is:

- a) Weekly
- b) No schedule needed
- c) Developed according to need
- d) Whatever you feel like

10) How do you use a three-compartment bucket?

For use the three compartment bucket to mop or dry the floors.

11) Describe the difference between a disinfectant and a cleaning solution:

Disinfectant kills all germs has more effect then cleaning solution.