

Star Castillo

San Antonio, TX 78229
starlara842_977@indeedemail.com
325-436-8246

Authorized to work in the US for any employer

Work Experience

Assistant Manager

AVENUE CLOTHING STORE - San Angelo, TX
March 2019 to Present

I give great customer service & help customers out as much as possible. I enjoy customer service & interacting with customers.

Sales Associate

Star Stop - San Angelo, TX
December 2018 to April 2019

- Provided outstanding customer service
- Stocked items

Sales Associate

Stripes I Sunoco - Colorado City, TX
August 2017 to April 2018

Ring up customers, stock truck, stock vault, clean restrooms, & make sure to keep fresh food in hotbox.

Retention Specialist

Sitel - Albuquerque, NM
July 2016 to March 2017

Save customers, from leaving Direct.

Front Desk Agent

Comfort Inn by Choice Hotels - Moriarty, NM
July 2015 to July 2016

Take reservations, check in guest, clean lobby area, & fold laundry.

Cashier/Customer Service

Warrior Fuel - Bernalillo, NM
March 2015 to April 2015

Ring up customers, keep my station, stocked & clean, clean restrooms, stock vault & work in the smoke shop.

Education



Cashier Test

Score 13/15

b.

1) A roll of quarters is worth?

- a) \$5.00
- (b) \$10.00**
- c) \$15.00
- d) \$20.00

87%

a.

2) A roll of dimes is worth?

- (a) \$5.00**
- b) \$4.00
- c) \$3.00
- d) \$2.00

c.

3) A roll of nickels is worth?

- a) \$8.00
- b) \$6.00
- (c) \$4.00**
- (d) \$2.00**

C.

4) A roll of pennies is worth?

- a) \$1.00
- b) \$0.75
- (c) \$0.50**
- d) \$0.25

C.

5) What does POS stand for?

- a) Patience over standards
- (b) Percentage of sales**
- (c) Point of sales**
- d) People over service

1.25

6) What is the current sales tax rate in your city _____?

C.

7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?

- a) \$4.06
- (b) \$2.06**
- (c) \$7.06**
- d) \$5.06

d.

8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?

- (a) \$19.50**
- (b) \$14.50**
- c) \$9.50
- (d) \$4.50**

d.

9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

- a) \$6.00
- b) \$8.00
- (c) \$10.00**
- (d) \$12.00**

a.

10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?

- a) \$78.50
- (b) \$58.50**
- (c) \$38.50**
- d) \$28.50

100%
100%

Certificate # 7954157

Texas Alcoholic Beverage Commission
Seller Training Certification

Star castillo

Trainee's Name

**has completed a TABC approved Seller
Training Program.**



Expiration date: 11/09/2021

2 years from date of issue

Edward McLean

Trainer Signature