

Star Castillo

San Antonio, TX 78229

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325-436-8246

Authorized to work in the US for any employer

Work Experience

Assistant Manager

AVENUE CLOTHING STORE - San Angelo, TX

March 2019 to Present

I give great customer service & help customers out as much as possible. I enjoy customer service & interacting with customers.

Sales Associate

Star Stop - San Angelo, TX

December 2018 to April 2019

- Provided outstanding customer service
- Stocked items

Sales Associate

Stripes | Sunoco - Colorado City, TX

August 2017 to April 2018

Ring up customers, stock truck, stock vault, clean restrooms, & make sure to keep fresh food in hotbox.

Retention Specialist

Sitel - Albuquerque, NM

July 2016 to March 2017

Save customers, from leaving Direct.

Front Desk Agent

Comfort Inn by Choice Hotels - Moriarty, NM

July 2015 to July 2016

Take reservations, check in guest, clean lobby area, & fold laundry.

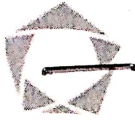
Cashier/Customer Service

Warrior Fuel - Bernalillo, NM

March 2015 to April 2015

Ring up customers, keep my station, stocked & clean, clean restrooms, stock vault & work in the smoke shop.

Education



THE SERVICE COMPANIES

SERVICE. ABOVE ALL

Cashier Test

Score 13/15

87%

- b. 1) A roll of quarters is worth?
a) \$5.00
b) \$10.00
c) \$15.00
d) \$20.00
- a. 2) A roll of dimes is worth?
a) \$5.00
b) \$4.00
c) \$3.00
d) \$2.00
- d. 3) A roll of nickels is worth?
a) \$8.00
b) \$6.00
c) \$4.00
d) \$2.00
- C. 4) A roll of pennies is worth?
a) \$1.00
b) \$0.75
c) \$0.50
d) \$0.25
- C. 5) What does POS stand for?
a) Patience over standards
b) Percentage of sales
c) Point of sales
d) People over service
- 8.25 6) What is the current sales tax rate in your city _____?
- C. 7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?
a) \$4.06
b) \$2.06
c) \$7.06
d) \$5.06
- d. 8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?
a) \$18.50
b) \$14.50
c) \$9.50
d) \$4.50
- d. 9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?
a) \$6.00
b) \$8.00
c) \$10.00
d) \$12.00
- a. 10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas \$3.25 each. If you are given \$100.00 how much change should you give back?
a) \$78.50
b) \$58.50
c) \$38.50
d) \$28.50

~~100%~~
~~100%~~

Certificate # 7954157

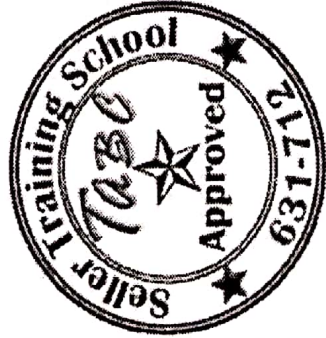
Texas Alcoholic Beverage Commission

Seller Training Certification

Star castillo

Trainee's Name

**has completed a TABC approved Seller
Training Program.**



Expiration date: 11/09/2021

2 years from date of issue

Edward McLean

Trainer Signature