

Sharlene aka. Charlie Punian

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Summary

Personable and energetic restaurant server with over 15 years of experience serving customers in a casual, and fine dining settings. Excellent knowledge of food and wine pairings. Able to memorize orders for tables of up to 10 people, without writing orders down. Proactive mindset, dedicated to efficiently completing side work before, during, and after each shift. Competent manager with extensive experience performing in the capacity of shift leader. SafeServ Food Handler Certified.

Education

Casa Robles high, Orangevale, California
General Education Diploma
Graduated - May 2003

Employment History

Joe's Crab Shack, Sacramento, California
Server April 2019 - October 2019

- Serves customers in a fun dining setting, handling approximately 6 table sections on week nights and 10+ table sections per night on weekends
- Preps salads, desserts and side dishes to alleviate bottlenecks when the kitchen is in the weeds
- Executed the steps of service with a great smile and a fun loving attitude.
- Always well versed with the menu and prepared to answer any questions, make recommendations whenever possible, and suggests upsales.

BJ's Restaurant & Brewhouse, Roseville, California
Server September 2017 - April 2019

- RAN FOOD! always a first.
- Took care of patrons in a high-volume, casual dining sports bar and grill, serving 5 table sections per shift on week nights and 10+ table sections on weekends
- #1 in loyalty sign ups 6 months in a row
- Trained 15 new servers and hosted server shadow days
- exercised full hands in full hands out

Professional Skills

Food Service	Expert
Food Handling Safety	Expert
MS Office (Excel, PowerPoint, Word, Outlook)	Expert
Food & wine pairing	Expert
	Advanced