

# Sarello Buyco

## General Manager

### San Francisco State University

SEPTEMBER 2012 - DECEMBER 2016, SAN FRANCISCO

Bachelor of Arts in Business Administration - Concentration in Management

Minor in Hospitality and Tourism Management

### Skills & Certifications

MANAGER SERVE SAFE

### ADMINISTRATION

Scheduling, hiring, onboarding, training, catering, events, new store openings

### COMMUNICATION

Building genuine human connection and building hospitality

### LEADERSHIP

Promote and take on several other positions within the workplace and take ownership wherever necessary

### TEAMWORK

Collaborate successfully with all staff and fellow managers in stressful environments

---

### Sarello Buyco

346 Leavenworth St  
San Francisco, CA 94102

[209.774.6292](tel:209.774.6292)

[sarello.buyco@bluestonelane.com](mailto:sarello.buyco@bluestonelane.com)

---

### Bluestone Lane (November 2017 - Current)

- Striving for human connection, quality product, speed of service, team development and providing a genuine daily escape for our locals
- Managed 4 of 5 of our SF locations, up to two at once
- Successfully opened 3 of 5 of our SF locations
- Oversee coffee program and education for SF region
- Train all new Ops Managers and was training for Ops Manager position
- Hire and train all new employees
- Coordinate all SF/ Bay Area Events and off-site pop-ups

### Sightglass (September 2017 - October 2017)

### Streamline Espresso Bar (April 2017 - September 2017)

- Lead Barista managing other baristas, POS system updates via Square, and coffee orders, managing all training, training to be Assistant Manager

### Snowbird Coffee / The Richfield (September 2016 - April 2017)

### Mr. Muggles' Dogs (November 2015 -September 2016)

- Act as dog daycare and boarding attendant while assisting manager with administrative duties like communicating with clients via email, phone, and face-to-face with answers regarding questions, business information, and experiences

### The Pastry Cupboard (December 2014 - November 2015)

### La Mar Cebicheria Peruana (March 2014 - September 2014)

### Chipotle (May 2013 - March 2014)

