

JADA BROWN-OBASI

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EDUCATION

California State University Dominguez Hills– Sociology, B.A.

Anticipated Graduation: May 2020

G.P.A. 3.55

West Los Angeles College– Liberal Arts for Behavioral Science, A.A.

Graduated: June 2017

G.P.A. 3.25

SKILLS

- Consistently demonstrates competence & poise in professional and social settings
- Possesses excellent communication, interpersonal, & organizational skills
- Maintains record of high performance standards & quality work
- Ability to learn procedures quickly and methods in an efficient manner
- Skilled with computer systems & software including Microsoft Word, Excel & Powerpoint

WORK EXPERIENCE

GMR Marketing – Los Angeles, CA

On-Call Brand Ambassador

January 2017 – June 2019

- Approach and engage consumers in a professional & friendly manner
- Use effective communication to educate customers about product(s) & services
- Coordinating activities for special events such as Grand Openings and product launches

Pinpoint Connections – Los Angeles, CA

Beauty

Concierge

July 2017 – June 2018

- Accurate and timely event reporting, submission of official paperwork
- Generate sales and brand awareness through customer engagement
- Demonstrated excellent presentation skills and product knowledge

Nordstrom Rack – Los Angeles, CA

Retail Sales Associate

September 2017 – April 2018

- Collaborated with the store visual merchandiser to create displays to attract clientele for new store location
- Handled daily administrative tasks including routine stocking of store
- Trained new sales staff on store policies and daily procedures

References available upon request

T-Mobile - Baldwin Hills, CA

Retail Sales

Associate

April 2014 - December 2016

- Sales & troubleshooting of high end cellular devices & accessories
- Continuous recognition for meeting/exceeding sales quotas
- Providing quality customer service in fast-paced tech environment

References available upon request

Cashier Test

Score 12/15

80% - 3

- b 1) A roll of quarters is worth?
a) \$5.00
b) \$10.00
c) \$15.00
d) \$20.00
- a 2) A roll of dimes is worth?
a) \$5.00
b) \$4.00
c) \$3.00
d) \$2.00
- d 3) A roll of nickels is worth?
a) \$8.00
b) \$6.00
c) \$4.00
d) \$2.00
- a 4) A roll of pennies is worth?
a) \$1.00
b) \$0.75
c) \$0.50
d) \$0.25
- c 5) What does POS stand for?
a) Patience over standards
b) Percentage of sales
c) Point of sales
d) People over service
- .10 6) What is the current sales tax rate in your city LA 9.5
LA 9.5
- c 7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?
a) \$4.06
b) \$2.06
c) \$7.06
d) \$5.06
- b 8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?
a) \$19.50
b) \$14.50
c) \$9.50
d) \$4.50
- d 9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?
a) \$6.00
b) \$8.00
c) \$10.00
d) \$12.00
- a 10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?
a) \$78.50
b) \$58.50
c) \$38.50
d) \$28.50

Cashier Test

Score / 15

a 11) Counterfeit pens should be used on which three denominations?

- a) \$20, \$50, \$100
- b) \$10, \$20, \$50
- c) \$5, \$50, \$100
- d) \$10, \$20, \$50

b 12) How many times should you count change when giving it to the customer?

- a) one
- b) two
- c) three
- d) no need to count

Question & Answer:

13) What is the minimum age for legal alcohol purchases? 21

14) What are the acceptable forms of ID for alcohol purchases? driver's license, state I.D., passport

15) How many \$20 bills are in a bank band? 100 - \$2000