

# SEAN D. WILLIAMS

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## SUPERVISING ARMED SECURITY GUARD

### SUMMARY

Licensed, Armed Security Guard with a passion for safety, looking to take a pro-active stance against crime through community outreach, communications and protecting the public. Possess excellent written and verbal communication, documentation, and administration skills.

- *Criminal Activity Investigation*
- *Investigation Procedures*
- *Facilities Protection*
- *Crisis Management*
- *Follow Specialized Instructions*
- *Report Preparation and Writing*
- *Conflict Management*
- *Document Control*
- *Seized and Found Property Procedures*

### QUALIFICATIONS

- Ability to provide exceptional customer service
- Strong computer skills and internet savvy
- Good organizational and problem-solving skills, and a self-starter
- Strong supervisory and management skills
- Ability to handle confidential information
- Ability to work in fast-paced environment
- Detail and task orientated
- Neat, pleasant appearance

### LICENSE

Guard Card #1900372, Bureau of Security and Investigative Services, Los Angeles, CA Expires Feb. 2021

Firearm Permit #FQ262890, Bureau of Security and Investigative Services, Los Angeles, CA Expires Sept. 2019

### RELEVANT EXPERIENCE

#### Field Supervisor

GSG, Lawndale, CA

Jul. 2018 to Mar. 2019

- Observed and reported activities and incidents at an assigned client sites, providing for the security and safety of client property and personnel.
- Preserved orders and enforced regulations and directives for the site pertaining to personnel, visitors, and premises.
- Controlled access to client site or facility through the admittance process.
- Protected scene of incident in the event of accidents, emergencies, or security investigations.
- Prepares logs and reports as required.

#### Armed Security Guard

Hollywood Park Casino, Inglewood, CA

Dec. 2016 to Jul. 2018

- Provided security and exemplary customer service for high profile events
- Assumed overall responsibility for the safety and security of designated areas
- Patrolled designated areas in accordance with outlined security procedures
- Identified potential security risks and respond accordingly
- Completed incident reports and required documentation for all security incidents
- Monitored alarms and security cameras

#### Shift Lead

Southwest Traffic Security, Pacoima, CA

Jul. 2015 to Dec. 2016

- Responsible for providing overall leadership to officers at assigned locations.

- Ensured the delivery of quality services and managed operations to achieve service objectives.
- Assisted in coaching and developing security officers and promoted client and employee retention initiatives.
- Oversaw scheduling of all officers to efficiently and effectively meet client requirements and control labor costs.

**Security Guard**

*Contemporary Service Corporation, Torrance, CA*

*Apr. 2015 to Jul. 2015*

- Provide security and exemplary customer service for high profile events
- Observe, monitor, and report suspicious behavior
- Monitor the perimeter of events and direct crowds in appropriate manner
- Follow specialized explicit instructions

**Security Guard**

*Securitas, Commerce, CA*

*Feb. 2015 to Apr. 2015*

- Reported to various designated locations throughout Los Angeles County
- Monitored the perimeter of assigned location
- Reported all activity and/or incident via handwritten report to immediate Supervisor
- Enforced regulations and directions according to Site policies and procedures
- Prepared logs and day and evening reports

**EDUCATION**

**HS Diploma**

*Poly Technic High School, Long Beach, CA*

*June 2011*



**Dishwasher Test**

Score 8 / 10

80

2

C 1) After washing your hands, which item should be used to dry them?

- a) Clean apron
- b) Sanitized wiping cloth
- c) Single use paper towel
- d) Common used cloth

C 2) While washing dishes by hand, which item should you wear?

- a) Cutting glove
- b) Oven Mitt
- c) Rubber glove
- d) Nothing

D 3) When should you wash your hands?

- a) Before you start work
- b) After handling non-food items (garbage, money, cleaning chemicals)
- c) After using the restroom
- d) All of the above

D 4) If you need to move a heavy load, you should PULL and not PUSH the object.

- a) True
- b) False

E 5) Which of the following could you be at risk for getting burned from?

- a) Steam from boiling pots
- b) Hot liquids (coffee, soup, tea)
- c) Hot equipment (ovens, pots, chafing dishes)
- d) Harsh chemicals
- e) All of the above

T 6) All work-related injuries, accidents or illnesses should be reported immediately to the supervisor on duty.

- a) True
- b) False

C 7) What should you do if you spill liquids or see a liquid spill?

- a) Leave it for someone else to clean-up
- b) Wait until the end of your shift to clean it
- c) Flag the spill and clean it immediately
- d) Not sure

C 8) When handling hot items you should?

- a) Wear rubber gloves
- b) No need to wear anything
- c) Use an oven mitt or dry cloth towel
- d) Nothing

D 9) If you are using a three-compartment sink for cleaning and sanitizing, the second sink is used for?

- a) Rinsing
- b) Scraping
- c) Washing
- d) Sanitizing

D 10) What is the proper method for cleaning and sanitizing stationary equipment?

- a) Spray with a strong cleaning solution and wipe with a sanitized cloth
- b) Spray with a sanitizing solution, then rinse with clean water and dry
- c) Wash and rinse, then wipe or spray with a chemical-sanitizing solution
- d) Brush off loose soil with a clean cloth, then wipe with a sanitizing solution