

Nakeisha Quinones

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I've been in customer service all my life leader and team member! I'm dependable fast learner and ready to work!

Authorized to work in the US for any employer

Work Experience

Cashier Team Lead

Subway Franchises - Roseland, LA

February 2019 to June 2019

Lead subway team, cashier, made sandwiches

- Handled refunds
- Stocked merchandise
- Counted out cash drawers
- Operated cash register[s]
- Assisted customers as needed
- Resolved customer complaints
- Helped customers find what they are looking for

CNA - Certified Nursing Assistant

Private Duty In-Home Care - Catlett, VA

March 2009 to October 2015

Patient care

Lead Nurse

Total care

Housekeeping

Holiday Inn - Warrenton, VA

November 2010 to March 2015

Housekeeper at a hotel made beds customer service at high end busy hotel

Subway Team Leader

Education

High school or equivalent

Liberty High School - Bealton, Va

June 2006 to September 2009

High school or equivalent

Housekeeping Test

Score 16 / 16

e

1) During which of the following situation(s) should you wear gloves?

- a) When handling disinfectant solutions
- b) When cleaning patient care areas
- c) When handling soiled linens
- d) When handling or disposing of waste
- ☒ e) All of the above

e

2) Which of the following should be cleaned daily?

- a) Chairs, lamps, and tables
- b) Tabletops, beds, and handrails
- c) Grab bars, lights, tops of doors and counters
- d) Floors, sinks, toilets, and latrines
- ☒ e) All of the above

b

3) TRUE or FALSE: You do not need to use a separate cloth for cleaning bathrooms.

- a) True
- ☒ b) False

a

4) TRUE or FALSE: Dusting is most commonly used for cleaning walls, ceilings, doors, windows and furniture.

- ☒ a) True
- b) False

5) Should the following be cleaned daily or weekly? Circle one.

- a) Floors Daily / Weekly
- b) Toilets and latrines Daily / Weekly
- c) Carpets in patient rooms Daily / Weekly
- d) Carpets in offices Daily / Weekly
- e) Soiled linens Daily / Weekly

c

6) The best way to clean the floor is:

- a) Scrubbing
- b) Dry sweeping and dusting
- ☒ c) Sweeping, mopping and dusting
- d) Wet mopping

c

7) What should you do if you spill liquids or see a liquid spill?

- a) Leave it for someone else to clean-up
- b) Wait until the end of your shift to clean it
- ☒ c) Flag the spill and clean it immediately
- d) Not sure

a

8) The proper procedure for cleaning spills of blood and other body fluids is:

- ☒ a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
- b) Find the janitor on-duty and ask him to clean it up
- c) Grab whatever is closest and wipe up immediately, then mark "BIOHAZARD"
- d) Nothing

c

9) The appropriate cleaning schedule for a hospital is: Supposed to be daily

- a) Weekly
- b) No schedule needed
- ☒ c) Developed according to need
- d) Whatever you feel like

10) How do you use a three-compartment bucket?

Should be wash solution, Wax solution if needed and drying solution

11) Describe the difference between a disinfectant and a cleaning solution:

disinfectant is to kill germs and hazardous things and to make what you're cleaning sanitized. Cleaning solution is just basic cleaning but doesn't disinfect