



# ANDRE LUCAS

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## Summary

Dedicated team player with expertise in continuous process improvements in the face of rapidly evolving and changing markets.  
Work with commercial lenders to meet sales goals.  
Customer-oriented management professional with expertise in identifying problems and implementing corrective actions.  
Customer-oriented, strategic-thinking sales professional with over 20 years of experience in building relationships, cultivating partnerships, retaining top accounts and growing profit channels by establishing trust.  
Proficient at improving team performance through innovative management techniques and providing resources to succeed.  
Extremely results-oriented and a proactive problem solver seeking to leverage background into a management or supervisor role with a progressive organization.

## Skills

- High-volume dining
- Product ordering
- Results-oriented
- Client-focused
- Quick learner
- Excellent communication

## Experience

### Line Chef

Lobster Shop | Redondo, WA

05/2014 - 07/2015

- Prepared all food items in a hygienic and sanitary manner.
- Stored food items and rotated food in freezer and refrigerator.
- Cleaned up cooking stations and properly stored leftovers.
- Increased store sales by 10%.
- Safely used knives, scales, wrappers, compactors, garbage disposals, pallet jack and hand trucks.

### Assistant Kitchen Manager

Red Robin Restaurants | Kent, WA

05/2007 - 08/2008

- Trained new team members on various navigational duties, including [cooking] and [DMO] and provided support and mentoring.
- Provided excellent and professional service to ensure guest satisfaction.
- Provided onsite training.
- Trained [cooks] and [dish washers] on [tasks], which improved overall productivity and efficiency.
- Maintained high level of professionalism and calmness with all personnel, even in high-stress situations.
- Assessed production schedules, drawings and materials to better understand job specifics before project start.
- Assisted [kitchen manager] during downtime by answering phones, responding to guest inquiries and providing information regarding club services.

### Assistant Saucier

Double Tree Hotel | Sea-Tac, WA

05/1995 - 08/2005

- Adhered to all safety procedures and protocols when using equipment and moving hazardous