

Derene Johnson  
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Objective: To find a entry level job where i can utilize my interpersonal and professional skills.

#### Skills

Customer Service Work  
Microsoft Word and Powerpoint literate  
Ability to work with children from the ages 1 month-13 years old.  
Proficient in reading, English/ language arts, math, and social studies  
Cleaner & Great Organizers

#### Employment History:

Mattys Daycare  
Daycare Associate  
Helped with homework and children activities  
Las Vegas, Nevada 01/09/2012- 02/13/2013

#### **KOREATOWN COMMUNITY YOUTH CENTER**

Los Angeles, Ca 03/15/13-08/29/14  
Tutor 5-13 year old children  
Group Activities  
Field Trip / Community Clean Up / Plant Community Trees

#### **Vons**

Los Angeles, Ca.  
Courtesy Clerk / Cashier, 01/29/13-12/30/14

#### **KOREATOWN COMMUNITY YOUTH CENTER**

Los Angeles California 12/09/14-07/31/15  
Packer  
Maintenance Graffiti/Paint Graffiti  
Maintenance Parks

#### **AMC THEATER**

Dishwasher / Cook  
Marina Del Rey, 08/01/15-05/12/16

#### **THE SERVICE COMPANIES / HYATT RESORT & SPA**

Housekeeping Huntington Beach 02/23/16-02/24/17

#### **Edible Arrangements**

Supervisor Westwood 03/09/17-04/16/2018  
Global Security Concepts 05/01/17-5/05/18  
Allied Consulting & Security 04-07-17- 10/01/18  
Behavioral System Southwest 10/29/18-06/17/19  
HMS Host Starbucks 05/22/19-present

Housekeeping Test

71%

1. During which of the following situation(s) should you wear gloves?

- a) When handling disinfectant solutions
- b) When cleaning guest rooms
- c) When handling soiled linen
- d) When handling or disposing of waste
- ☒ e) All of the above

2. Which of the following should be cleaned daily?

- a) Chairs, lamps, and tables
- b) Tabletops, bed, and handrails
- c) Grab bars, light, tops of doors and counters
- d) Floors, sinks, toilets, and latrines
- ☒ e) All of the above

3. ~~True~~ or False: You do not need to use a separate cloth for cleaning bathrooms.

4. ~~True~~ or False: Dusting is most commonly used for cleaning walls, ceiling, doors, windows and furniture.

5. Should the following be cleaned daily or weekly? Circle one.

- a) Floors Daily/Weekly
- b) Toilets and latrines Daily/Weekly
- ~~c) Carpets in guest rooms~~ Daily/Weekly
- ~~d) Carpets in offices~~ Daily/Weekly
- e) Soiled linen Daily/Weekly

6. The best way to clean the floors:

- a) Scrubbing
- b) Dry sweeping and dusting
- ☒ c) Sweeping, mopping and dusting
- d) Wet mopping

7. What should do if you spill liquids or see a liquid spill?

- a) Leave it for someone else to clean- up
- b) Wait until the end of your shift to clean it
- ☒ c) Flag the spill and clean it up immediately
- d) Not sure

8. The proper procedure for cleaning spills of blood and other body fluids is:

- ☒ a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
- b) Find the janitor on- duty and ask him to clean it up
- c) Grab whatever is closest and wipe up immediately, then mark "Biohazard"
- d) Nothing

9. What do you do if you encounter with bed bugs in a guest room?

Notify management immediately that way it is taken care of.

10. What do you do if you find Lost and Found items in a guest rooms?

Notify supervisor that I've found the item.

11. Describe the difference between a disinfectant and a cleaning solution?

Disinfectant is a chemical liquid that is used to destroy bacteria  
cleaning solution is to get dust and out of the area