



ALAIYJAH GATES

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OR

AGATES2@CALSTATELA.

EDU

(562)569-1257

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- Detailed-oriented student with strong working skills and the ability to learn concepts quickly. Hardworking, looking to apply my education and experience for my future career.
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ALLIED UNIVERSAL SECURITY COMPANY

April 2018-October 2019

- Observe and Report property and/or business
- Monitor and Patrol facilities effectively
- Write reports effectively

ROSS DRESS FOR LESS

September 2016-April 2018

- Customer Service
- Cashier Duties

CALIFORNIA STATE UNIVERSITY LOS

ANGELES- BARNES AND NOBLE

July 2016-September 2016

- Customer Service
 - Cashier Duties
 - Bookseller
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- **California State University, Los Angeles**
June 2016-Current

- **San Pedro Senior High School**
September 2014-June 2016

- **King Drew Medical Magnet High School**
August 2012-September 2014

- Good written and verbal communication skills
- Interpersonal skills
- Flexible
- Punctual
- Reliable
- Computer Efficiency (Microsoft, PowerPoint)

CPR Certified
September 2016-Current
Mental Health First Aid
November 2017- Current

EDUCATIONAL OPPORTUNITY PROGRAM OF CALIFORNIA STATE UNIVERSITY

August 2017-Current

- Student Panel Event
 - Participated in a Question and Answer session with incoming freshmen about EOP.
 - Presented my freshmen stories and advice
 - Networking

PIFI STUDENT COUNCIL AT SAN PEDRO HIGH SCHOOL

August 2015-June 2016

EXPO CENTER SUMMER YOUTH JOB CORPS PROGRAM

June 2015-August 2015

- Aquatics
 - Assist with the pool attire
 - Collect tickets entre for the pool
- Child Care
 - Assist with toddlers by helping prepare for lunch, nap, and snack time.
- Day Camp
 - Assist with children ages six through eleven years of age.
 - Assist the Recreation Assistant's with activities and workshops for the children.

REFERENCES

Joshua Mauldin
Retention Specialist



Joshua.mauldin2@calstatela.edu

Monica Alvarado
Assistant Manager
Ross Stores, Harbor City, CA
(310)971-7961
Monicayunen77@gmail.com

Melody Valenzuela
EXPO Center Summer Job Corps.
Los Angeles, CA
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Name: Alaijjan Gates

Housekeeping Test

100%

1. During which of the following situation(s) should you wear gloves?
 - a) When handling disinfectant solutions
 - b) When cleaning guest rooms
 - c) When handling soiled linen
 - d) When handling or disposing of waste
 - ☒ e) All of the above
2. Which of the following should be cleaned daily?
 - a) Chairs, lamps, and tables
 - b) Tabletops, bed, and handrails
 - c) Grab bars, light, tops of doors and counters
 - d) Floors, sinks, toilets, and latrines
 - ☒ e) All of the above
3. True or ~~False~~: You do not need to use a separate cloth for cleaning bathrooms.
4. ~~True~~ or False: Dusting is most commonly used for cleaning walls, ceiling, doors, windows and furniture.
5. Should the following be cleaned daily or weekly? Circle one.
 - a) Floors Daily / Weekly
 - b) Toilets and latrines Daily / Weekly
 - c) Carpets in guest rooms Daily / Weekly
 - d) Carpets in offices Daily / Weekly
 - e) Soiled linen Daily / Weekly
6. The best way to clean the floors:
 - a) Scrubbing
 - b) Dry sweeping and dusting
 - ☒ c) Sweeping, mopping and dusting
 - d) Wet mopping
7. What should do if you spill liquids or see a liquid spill?
 - a) Leave it for someone else to clean- up
 - b) Wait until the end of your shift to clean it
 - ☒ c) Flag the spill and clean it up immediately
 - d) Not sure
8. The proper procedure for cleaning spills of blood and other body fluids is:
 - ☒ a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
 - b) Find the janitor on- duty and ask him to clean it up
 - c) Grab whatever is closest and wipe up immediately, then mark "Biohazard"
 - d) Nothing
9. What do you do if you encounter with bed bugs in a guest room?

Report it to the supervisor on duty immediately.
10. What do you do if you find Lost and Found items in a guest rooms?

Report it so the item will be placed in the correct place in order for the guest to retrieve it.
11. Describe the difference between a disinfectant and a cleaning solution?

Cleaning solutions work as detergent to physically remove germs from surfaces while disinfectant is the chemical that kills the germs on surfaces or objects.