



ALAIYJAH GATES

ALAIYJAH525@GMAIL.CO

M

OR

AGATES2@CALSTATELA.

EDU

(562)569-1257

- Detailed-oriented student with strong working skills and the ability to learn concepts quickly. Hardworking, looking to apply my education and experience for my future career.

ALLIED UNIVERSAL SECURITY COMPANY

April 2018-October 2019

- Observe and Report property and/or business
- Monitor and Patrol facilities effectively
- Write reports effectively

ROSS DRESS FOR LESS

September 2016-April 2018

- Customer Service
- Cashier Duties

CALIFORNIA STATE UNIVERSITY LOS ANGELES- BARNES AND NOBLE

July 2016-September 2016

- Customer Service
- Cashier Duties
- Bookseller

- **California State University, Los Angeles**
June 2016-Current

- **San Pedro Senior High School**
September 2014-June 2016

- **King Drew Medical Magnet High School**
August 2012-September 2014

- Good written and verbal communication skills
- Interpersonal skills
- Flexible
- Punctual
- Reliable
- Computer Efficiency (Microsoft, PowerPoint)

CPR Certified
September 2016-Current
Mental Health First Aid
November 2017- Current

EDUCATIONAL OPPORTUNITY PROGRAM OF CALIFORNIA STATE UNIVERSITY

August 2017-Current

- Student Panel Event
 - Participated in a Question and Answer session with incoming freshmen about EOP.
 - Presented my freshmen stories and advice
 - Networking

PIFI STUDENT COUNCIL AT SAN PEDRO HIGH SCHOOL

August 2015-June 2016

EXPO CENTER SUMMER YOUTH JOB CORPS PROGRAM

June 2015-August 2015

- Aquatics
 - Assist with the pool attire
 - Collect tickets entre for the pool
- Child Care
 - Assist with toddlers by helping prepare for lunch, nap, and snack time.
- Day Camp
 - Assist with children ages six through eleven years of age.
 - Assist the Recreation Assistant's with activities and workshops for the children.

REFERENCES

Joshua Mauldin
Retention Specialist

Joshua.mauldin2@calstatela.edu

Monica Alvarado
Assistant Manager
Ross Stores, Harbor City, CA
(310)971-7961
Monicayunen77@gmail.com

Melody Valenzuela
EXPO Center Summer Job Corps.
Los Angeles, CA
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100%

Housekeeping Test

1. During which of the following situation(s) should you wear gloves?
 - a) When handling disinfectant solutions
 - b) When cleaning guest rooms
 - c) When handling soiled linen
 - d) When handling or disposing of waste
 - e) All of the above
2. Which of the following should be cleaned daily?
 - a) Chairs, lamps, and tables
 - b) Tabletops, bed, and handrails
 - c) Grab bars, light, tops of doors and counters
 - d) Floors, sinks, toilets, and latrines
 - e) All of the above
3. True or False: You do not need to use a separate cloth for cleaning bathrooms.
4. True or False: Dusting is most commonly used for cleaning walls, ceiling, doors, windows and furniture.
5. Should the following be cleaned daily or weekly? Circle one.

a) Floors	<input checked="" type="radio"/> Daily/ <input type="radio"/> Weekly
b) Toilets and latrines	<input checked="" type="radio"/> Daily/ <input type="radio"/> Weekly
c) Carpets in guest rooms	<input checked="" type="radio"/> Daily/ <input type="radio"/> Weekly
d) Carpets in offices	<input checked="" type="radio"/> Daily/ <input type="radio"/> Weekly
e) Soiled linen	<input checked="" type="radio"/> Daily/ <input type="radio"/> Weekly
6. The best way to clean the floors:
 - a) Scrubbing
 - b) Dry sweeping and dusting
 - c) Sweeping, mopping and dusting
 - d) Wet mopping
7. What should do if you spill liquids or see a liquid spill?
 - a) Leave it for someone else to clean- up
 - b) Wait until the end of your shift to clean it
 - c) Flag the spill and clean it up immediately
 - d) Not sure
8. The proper procedure for cleaning spills of blood and other body fluids is:
 - a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
 - b) Find the janitor on- duty and ask him to clean it up
 - c) Grab whatever is closest and wipe up immediately, then mark "Biohazard"
 - d) Nothing
9. What do you do if you encounter with bed bugs in a guest room?
Report it to the supervisor on duty immediately.
10. What do you do if you find Lost and Found items in a guest rooms?
Report it so the item will be placed in the correct place in order for the guest to retrieve it.
11. Describe the difference between a disinfectant and a cleaning solution?

Cleaning Solutions works as detergent to physically remove germs from surfaces while disinfectant is the chemical that kills the germs on surfaces or objects.