

Mr. Stacy Douglas
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I would like to take this opportunity to apply for a Server position.

I have both Casual & Fine Dining (French/Continental Cuisine) as well as catering experience.

These positions have included Waiter (table side service), Busboy, Wine Host and Events Bartender/Server.

I remain energetic and well organized through-out service. My serving experience, relentless table maintenance, wine knowledge and professional dining etiquette would be an asset to your establishment.

EDUCATION: Food Handlers/T.I.P.S. Card - National Bartender School Certificate
Work Experience:

- 10/2018 - Present F & B Innovations LLC - L.A., Ca - Catering Bartender/Server
(Dodger/Rose Bowl Stadium, rock concerts and golf tournaments)
- 06/2018 - ~~Present~~ Night & Day Productions - Long Beach, Ca - Catering Staff
Went out of business (Private events, UCLA Sorority House and weddings of all kinds)
- 12/2016 - 06/2018 Rib Ranch BBQ Restaurant - Woodland Hills, Ca
- 01/2015 - 10/2017 Toscanova Italian Restaurant - Calabasas, Ca
Waiter (tableside fish d-boning)
- 09/2013 - 01/2015 Giovanni Italian Restaurant - Woodland Hills, Ca
Waiter (Went out of business)
- 01/2013 - 07/2016 Total Success Staffing - Hermosa Beach, Ca
Events Bartender/Server (Tower Hotel, London Hotel along with a variety of events with Wolfgang Puck)
- 04/2012 - 07/2016 Host Pros Staffing - L.A, Ca - Catering Server/ Events Bartender
- 06/2010 - 08/2013 Le Petit Chateau French Restaurant - North Hollywood, Ca
Waiter (table side service), Bartender
- 12/2008 - 06/2010 Kravings Brazilian Steakhouse - Tarzana, Ca - Waiter
- 09/2008 - 12/2008 Dakota's Steakhouse - Simi Valley - Waiter (Went out of business)
- 04/2004 - 10/2008 Alessio Italian Rest. - Thousand Oaks - Waiter - (Went out of business)
- 01/1999 - 04/2004 Olive Garden Restaurant - Palmdale & Northridge, Ca
Waiter & Wine Host



THE SERVICE
COMPANIES

SERVICE. ABOVE ALL

Name ^{MR.} Stacy Douglas

Servers Test

Score 3 / 35

Multiple Choice

(100%)

- A. 1) Food is served on what side with what hand?
- On the left side with the left hand
 - On the left side with the right hand
 - On the right side with the left hand
 - On the right side with the right hand
- D. 2) Drinks are served on what side with what hand?
- On the left side with the left hand
 - On the left side with the right hand
 - On the right side with the left hand
 - On the right side with the right hand
- D. 3) Food and drinks are removed on what side with what hand?
- On the left side with the left hand
 - On the left side with the right hand
 - On the right side with the left hand
 - On the right side with the right hand
- A. 4) What part of a glass should you handle at all times?
- The stem
 - The widest part of the glass
 - The top
- D. 5) When you are setting a dining room how should you set up your tablecloths?
- Neatly and evenly across the tables
 - The creases should all be going in the same directions
 - The chairs should be centered and gently touching the table cloth
 - All of the above
- D. 6) If you bring the wrong entrée to a guest what should you do?
- Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn
 - Inform the guests that you will bring the correct entrée once everyone else in the dining room is served
 - Try to convince the guests to eat what you brought them
 - Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

Match the Correct Vocabulary

- | | |
|--------------------------|---|
| <u>D</u> Scullery | A. Metal buffet device used to keep food warm by heating it over warmed water |
| <u>E</u> Queen Mary | B. Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron) |
| <u>A</u> Chaffing Dish | C. Used to hold a large tray on the dining floor |
| <u>B</u> French Passing | D. Area for dirty dishware and glasses |
| <u>G</u> Russian Service | E. Large metal shelving unit for prepared food to be held or for dirty trays to be stored |
| <u>F</u> Corkscrew | F. Used to open bottles of wine |
| <u>C</u> Tray Jack | G. Style of dining in which the courses come out one at a time |



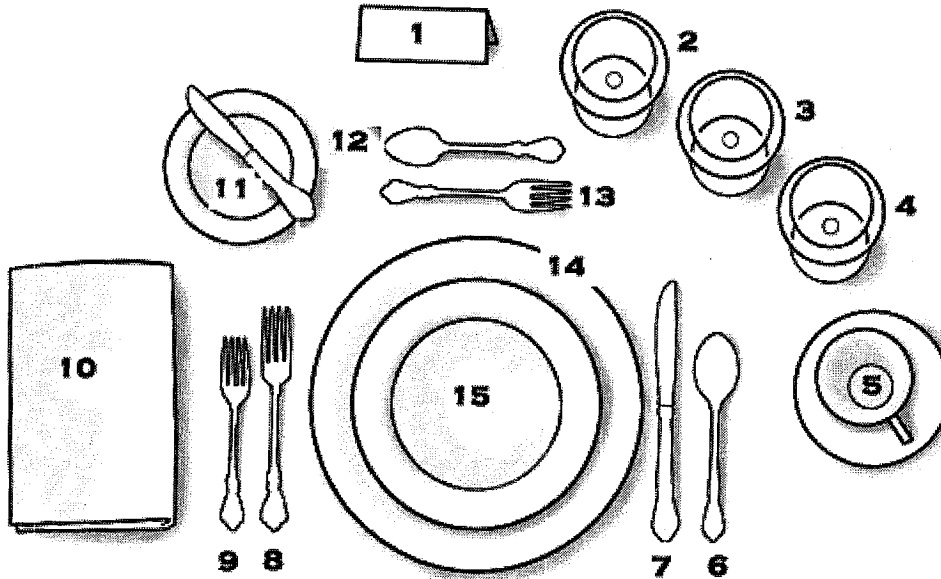
THE SERVICE
COMPANIES

SERVICE. ABOVE ALL

Name _____

Servers Test

Score / 35



Match the Number to the Correct Vocabulary

- | | | | |
|-------------------|-----------------------|-------------------|------------------------------|
| <u>10</u> | Napkin | <u>8</u> | Dinner Fork |
| <u>11</u> | Bread Plate and Knife | <u>5</u> | Tea or Coffee Cup and Saucer |
| <u>1</u> | Name Place Card | <u>7</u> | Dinner Knife |
| <u>12</u> | Teaspoon | <u>2</u> <u>8</u> | Wine Glass (Red) |
| <u>13</u> | Dessert Fork | <u>9</u> | Salad Fork |
| <u>6</u> | Soup Spoon | <u>14</u> | Service Plate |
| <u>15</u> | Salad Plate | <u>3</u> <u>X</u> | Wine Glass (White) |
| <u>4</u> <u>2</u> | Water Glass | | |
- MISUNDERSTOOD

Fill in the Blank

- The utensils are placed 1 inch (es) from the edge of the table.
- Coffee and Tea service should be accompanied by what extras? Cream - Sugar
- Synchronized service is when: All servers drop plate at once.
- What is generally indicated on the name placard other than the name? Entrée name or Fish - Beef - Veg. Chix
- The Protein on a plate is typically served at what hour on the clock? 6 o'clock
- If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately?
Let the expeditor know of chef.



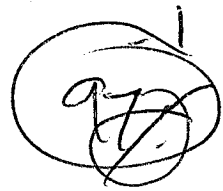
THE SERVICE COMPANIES

SERVICE. ABOVE ALL

Bartenders Test *MR. Stacy Douglas* **Score 24 / 35**

Multiple Choice (6 points)

- C. 1) Carbonation _____ the rate of intoxication.
- a) Slows down
 - ☒ b) Speeds up
 - c) Does nothing to
- B. 2) What are the six most commonly used spirits?
- a) Sweet and Sour, Triple Sec, Grenadine, Midori, Lime Juice and Cranberry Juice
 - b) Vodka, Whiskey, Gin, Bourbon, Rum and Tequila
 - c) Chardonnay, Cabernet Sauvignon, Champagne, Merlot, Sauvignon Blanc, Zinfandel
 - d) Kahlua, Vodka, Frangelico, Gin, Tequila, Spiced Rum
- B. 3) You can accept an expired ID as long as all other information is correct.
- a) True
 - b) False
- B. 4) If someone has had too much to drink, serving them coffee will help sober them up.
- a) True
 - b) False
- D. 5) What are the acceptable forms of ID for Alcohol Consumption?
- a) State or Government Issued ID Card or Drivers License
 - b) Passport or Passport ID Card (as long as it lists the person's date of birth)
 - c) School ID or Birth Certificate
 - d) A & B
 - e) A, B & C
- B. 6) If there is no shaker tin available to scoop ice for a drink, it is okay to use a glass.
- a) True
 - b) False



Vocabulary (9 points)

Match the word to its definition

C. "Straight Up"

F. Shaker Tin

I. "Neat"

A. Muddler

B. Strainer

E. Jigger

G. Bar Mat

D. "Float"

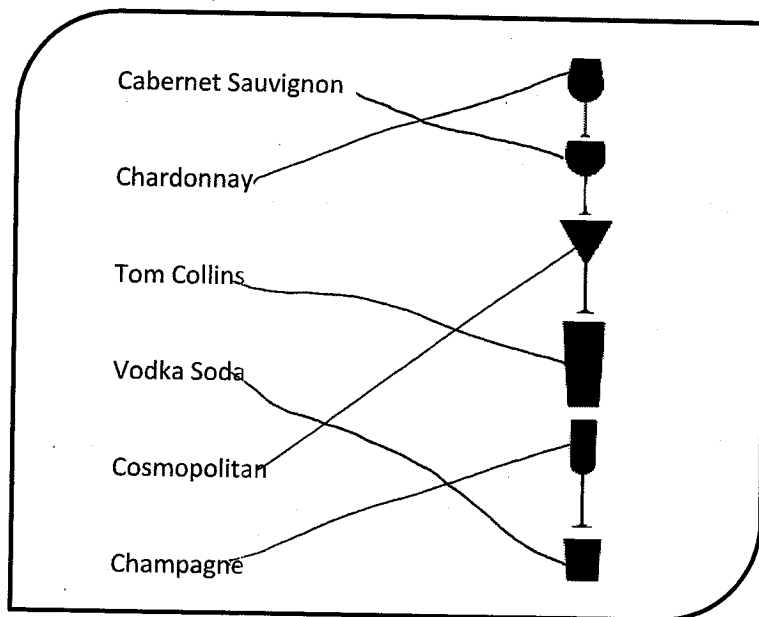
H. "Back"

- a.) Used to crush fruits and herbs for craft cocktail making
- b.) Used with the Shaker Tin to prevent solid material from entering a cocktail glass when poured
- c.) To serve chilled liquor in a chilled stemmed cocktail glass with no ice
- d.) To pour ½ oz of a liquor on top
- e.) Used to measure the alcohol and mixer for a drink
- f.) Used to mix cocktails along with a pint glass and ice
- g.) Used on the bar top to gather spills
- h.) Requesting a separate glass of another drink
- i.) Means to serve spirit room temperature in a rocks glass with no ice



Glassware (6 points)

Match the correct glass to the drink



Answer and Question (14 points)

- Provide examples of 3 brand name "top shelf" spirits (3 points): Bonky, Jager - 50, Level one Vodka, Gin & rum - Triple Sec.
- What are the ingredients in a Manhattan? Dry Manhattan Set (twist) Bonken - Sweet Vermouth, Bitter, Dry - Sweet
- What are the ingredients in a Cosmopolitan? Vodka, triple Sec - splash cranberry
- What are the ingredients in a Long Island Iced Tea? 1/2 oz of the 5 clears Vodka, Gin, Triple Sec, 2+ Rum, Tequila - Sweet Sour
- What makes a margarita a "Cadillac"? Top shelf liquor
- What is simple syrup? Sugar water
- Is it legal to pour liquor from one bottle into another? What is this called? (2 points)
It is illegal - to mix the liquor
- What should you do if you break a glass in the ice? Mark with (something colored) grenadine and Remove Clean out
- When is it OK to have an alcoholic beverage while working? Never
- What does it mean when a customer orders their cocktail "dirty"? olive juice
- What are the ingredients in a Margarita? Tequila, triple Sec, lime juice