

Jessica Fields

Bartender, Silver Cloud Hotels

Shoreline, WA 98155

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253-278-0591

Authorized to work in the US for any employer

Work Experience

Bartender/Server

Gourmondo catering - Seattle, WA

January 2019 to Present

loading and unloading vans for events, setting up bar at the venue as well as any serving areas and staging.

Bartender

Silver Cloud Inns & Hotels - Seattle, WA

April 2018 to Present

Prepare alcoholic or non-alcoholic beverages for hotel guests and patrons as well as interacting with customers, taking in house and over the phone room service orders. Run food to tables and provide proper Silver Cloud room service etiquette. Process payments. Keep the bar clean and stocked during any down time. Fill out closing paperwork and count the til.

Physical Therapy Technician

Olympia Orthopaedic Associates - Olympia, WA

June 2017 to March 2018

Process payments for patients copays, begin patient treatment session by bringing them from the front desk to their warm up, assist therapists with modalities, exercises, measurements of patients range of motion, prepare all therapy rooms for proper and cleanly care, data entry for patient charts, billing and scheduling. Purchasing gym necessities and exercise equipment. Manage clerical and administrative duties.

Server

Red Robin Gourmet Burgers - Bonney Lake, WA

September 2015 to March 2017

Take care of and seat customers in a timely manner, take and place their orders, ensure that they are satisfied with their meal while checking on them frequently. Process their payments. Keep the restaurant clean and organized during down time. Answer multi-line phone system and assist customers with their to-go orders.

Server

Daffodil Bowl - Puyallup, WA

March 2015 to November 2016

Take care of and seat customers in a timely manner, take and place their orders, ensure that they are satisfied with their meal while checking on them frequently. Process their payments. Keep the restaurant clean and organized during down time. Answer multi-line phone system and assist customers with their to-go orders.

Home Delivery Specialist/In-store Associate

Frankies Pizza - Bonney Lake, WA

March 2014 to August 2015

Delivered customers' orders to their homes, answered multi line phone system and took customers' orders. Cut, boxed and bagged orders to be delivered to customers homes.

Store Associate

Frankies Pizza - Auburn, WA

November 2014 to February 2015

seasonal)

Work with management to arrange the store to maximize our clients shopping experience. Consult with clients regarding our products and assist them with their selections to maximize up-sell and cross-sell opportunities. Answer multi-line phone system and direct calls as needed. Package and process online orders. Assist clients with all their fitting room needs.

Crew Member

McDonald's - Bonney Lake, WA

April 2013 to March 2014

Managed customer orders and payment processing. Worked in each station in the kitchen to complete orders using a detailed and precise process. Ensured the restaurant lobby and dining areas were kept clean.

Crew Member

Azteca Mexican Grill - Grafton, ND

September 2010 to April 2011

Managed customer orders and payment processing. Worked in each station in the kitchen to complete orders. Cleaned and organized lobby and kitchen throughout the day to ensure pleasant dining experience.

Education

Physical Therapy Assistant

Green River Community College - Auburn, WA

January 2017 to January 2022

Associates of the Arts in Arts

Pierce College

2012 to 2014

Diploma

Bonney Lake High School

2011 to 2014

Skills

- Busser
- Barback
- Waitress
- Hostess
- Restaurant Server
- Waiter
- Bartending
- Mixologist

Certifications and Licenses

Food Handler

Additional Information

Areas of Expertise

- Ability to build rapport with customers to ensure pleasant and productive experience
- Learn and apply new ideas and concepts quickly
- Enjoy working as part of a team or individually to accomplish goals