

# Nathan Solis

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To be an ambitious power hungry student who is eager to fit into a company where I, as an individual, can grow and develop the necessary skills to jumpstart my career.

Authorized to work in the US for any employer

## Work Experience

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### **Houseman**

Dream Hotel - Hollywood, CA  
April 2019 to Present

- Respond to guest request in a god timely manner
- Remove soiled linen and trash from room and elevator landings
- Restock and organize linen closets and amenity closets
- Vacuum, sweep, and mop halls, stairways
- Maintain property
- Make sure I'm on time and ready to work for scheduled shifts
- Report any maintenance issues immediately to supervisor
- Spot clean walls and carpets

### **Barista**

Starbucks  
November 2018 to April 2019

Receiving payments by cash or card

- Keeping health/ sanitation standards
- Preparing hot, cold, and blended drinks
- Wash dishes
- Consolidating shipments
- Maintaining store stocked
- Connect and interact with customers

### **Trainer**

Shake Shack  
January 2017 to November 2018

Receiving payments by cash or card

- Keeping health/ sanitation standards
- Preparing hot and ready food
- Promoted from team member to trainer
- Connect and interact with customers
- Train new people on new stations
- If I see someone doing something wrong, I correct it
- Consolidating shipments

- Maintaining store stocked

### **Busser**

Milk

July 2016 to January 2017

Keep store clean

- Maintaining store stocked

- Connect and interact with customers

### **Education**

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#### **High school or equivalent**

Edward R. Roybal Learning Center - Los Angeles, CA

August 2013 to June 2016

### **Skills**

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- Bilingual
- Fast learner
- Great team worker

### **Additional Information**

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#### **Skills**

- Bilingual
- Good communication
- Good reader
- Multitasker
- Critical thinker
- Fast learner

Housekeeping Test

1. During which of the following situation(s) should you wear gloves?
  - a) When handling disinfectant solutions
  - b) When cleaning guest rooms
  - c) When handling soiled linen
  - d) When handling or disposing of waste
  - e) All of the above
2. Which of the following should be cleaned daily?
  - a) Chairs, lamps, and tables
  - b) Tabletops, bed, and handrails
  - c) Grab bars, light, tops of doors and counters
  - d) Floors, sinks, toilets, and latrines
  - e) All of the above
3. True or ~~False~~: You do not need to use a separate cloth for cleaning bathrooms.
4. ~~True~~ or False: Dusting is most commonly used for cleaning walls, ceiling, doors, windows and furniture.
5. Should the following be cleaned daily or weekly? Circle one.

<input checked="" type="radio"/> a) Floors	Daily / Weekly
<input checked="" type="radio"/> b) Toilets and latrines	Daily / Weekly
<input checked="" type="radio"/> c) Carpets in guest rooms	Daily / Weekly
<input checked="" type="radio"/> d) Carpets in offices	Daily / Weekly
<input checked="" type="radio"/> e) Soiled linen	Daily / Weekly
6. The best way to clean the floors:
  - a) Scrubbing
  - b) Dry sweeping and dusting
  - c) Sweeping, mopping and dusting
  - d) Wet mopping
7. What should do if you spill liquids or see a liquid spill?
  - a) Leave it for someone else to clean- up
  - b) Wait until the end of your shift to clean it
  - c) Flag the spill and clean it up immediately
  - d) Not sure
8. The proper procedure for cleaning spills of blood and other body fluids is:
  - a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
  - b) Find the janitor on- duty and ask him to clean it up
  - c) Grab whatever is closest and wipe up immediately, then mark "Biohazard"
  - d) Nothing
9. What do you do if you encounter with bed bugs in a guest room?

*Report it ASAP to supervisor*
10. What do you do if you find Lost and Found items in a guest rooms?

*Take it ~~over~~ straight to security*
11. Describe the difference between a disinfectant and a cleaning solution?

*Disinfectant is to kill germs*

*Cleaning solution is used to actually  
clean messes and stains*

