

JUSTIN KESSLER

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OBJECTIVES

To secure a position in the retail/customer service industry, making best use of my experience, education, communication, and leadership skills.

PERSONAL QUALIFICATION

- Outstanding leadership and developmental Skills
- Driven and passionate about helping others
- Highly motivated with a strong work ethic
- Adapt well to new concepts and situations
- Resourceful and creative problem solver

PROFESSIONAL QUALIFICATIONS

- Familiarity with retail environments and inventory control systems
- Able to provide a consistently high-level of customer service in any situation
- Superior time management, communication, and organizational skills
- Thrive in a fast-paced environment and deal with challenges in positive manners
- Able to take the lead on a project, achieve stated goals, and meet deadlines

PROFESSIONAL EXPERIENCE

Goodwill: 1 ½ months

Donations Ambassador-Temporary Position

- Received and sorted donations from clients
- Kept track of how many donators per day and ensured they had option of a receipt
- Provided clients with excellent customer service
- Performed janitorial work at work sites

FMC Devens

Food Service Specialist: 2 1/2 years

- Served food to over 900 individuals on a daily basis including special-diet needs individuals
- Extensive knowledge of food service practices, techniques, and equipment
- Ensure all entrees are the correct temperatures and prepared properly
- Supervised daily duties of up to 7 other crew members
- Liaison regularly with supervisors about potential challenges and provided solutions
- Well-versed in all food service safety and sanitation techniques

FCI Seagoville

Sanitation Technician: 10 years

- Cleaned and sanitized dorm-style living quarters
- Ensured adequate supply levels for task completion in a timely fashion
- Completed general janitorial duties for living quarters housing approximately 200 individuals
- Complied with all safety and sanitation techniques
- Removed safety hazards according to OSHA standards

Wal-Mart: 5 years

Receiving, stocking, customer service, and janitorial

- Received merchandise by unloading trucks, stocked merchandise
- Created and arranged displays in order to attract customers
- Performed periodic inventories
- Performed janitorial work by sweeping, mopping, and striping and waxing floors

K-Mart: 1 year

Cashier, receiving, and stocking

- Provided superior customer service as a cashier
- Received merchandise by unloading trucks and stocked merchandise

EDUCATION

California Food Handlers Certificate

California Coast University | Santa Ana, CA

- Currently enrolled in Bachelor Degree Program – Psychology
19 classes completed
- Currently taking business management classes also
2 classes completed

Cedar Valley Community College | Seagoville, TX

- Obtained 375 hour certification in Sales & Marketing

TYPE PERSONAL NAME

