

TD

TIFFANY DUEKER

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Summary

Dedicated Sales Associate offering 6 years of success in fostering quality shopping experiences through expert needs assessment and extensive product knowledge. Proven history of exceeding sales targets and meeting customer needs with effective product solutions. Skilled in training and mentoring new associates on customer service and sales best practices.

Skills

- Retail loss prevention
- Dispute mediation
- Inventory control procedures
- Relationship selling

Experience

LAUSD | Los Angeles, CA
Teacher
08/2014 - Current

- Identified and documented learning achievements by reporting outcomes, performance information and program adjustments used to boost comprehension.
- Strengthened parent-teacher and parent-child communication by holding regular parent-teacher conferences.
- Taught students to exercise problem solving methodology and techniques during tests.
- Implemented remedial programs for students requiring extra assistance.

Independent | Los Angeles, CA
Hip Hop Dance Instructor
09/2005 - Current

- Built positive relationships with students, parents, colleagues and administrators.
- Established objectives for all lessons, modules and projects.
- Successfully led key projects and taught at Millennium Dance Studio, The Basement, and Debbie Reynolds Dance Studio alongside with an amazing choreographer Jabari Odom

Family Owned Restaurant | Missouri, MO
Hostess
06/2009 - 12/2011

- Accommodated guests with special needs, including accommodations for child seats and wheelchairs.
- Kept tables neat, cleared away dirty dishes, wiped down surfaces and refreshed glasses.
- Made special accommodations for customers by collaborating with front of house staff to move tables and adjust seating.
- Supported management by helping resolving customer service and food-related issues to maintain guest satisfaction.

Limited Stores LLC | St. Louis, MO
Sales Associate
06/2000 - 08/2000

- Kept apprised of emerging trends and provided informative customer service to assist in product selection.
- Built and maintained effective relationships with peers and upper management to drive team success toward common sales, service and operational goals.
- Maintained knowledge of current promotions, exchange guidelines,

payment policies and security practices.

- Answered incoming telephone calls to provide information about products, services, store hours, policies and promotions.

Education and Training

Missouri Baptist University | St Louis, MO

Bachelor of Science in Education

05/2004

Alliant International University | San Diego, CA

Bachelor of Science in TESOL

05/2012



THE SERVICE COMPANIES

SERVICE. ABOVE ALL

Cashier Test

Score 4 / 15

b 1) A roll of quarters is worth?

- a) \$5.00
- b) \$10.00
- c) \$15.00
- d) \$20.00

qa 2) A roll of dimes is worth?

- a) \$5.00
- b) \$4.00
- c) \$3.00
- d) \$2.00

d 3) A roll of nickels is worth?

- a) \$8.00
- b) \$6.00
- c) \$4.00
- d) \$2.00

a 4) A roll of pennies is worth?

- a) \$1.00
- b) \$0.75
- c) \$0.50
- d) \$0.25

b 5) What does POS stand for?

- a) Patience over standards
- b) Percentage of sales
- c) Point of sales
- d) People over service

6) What is the current sales tax rate in your city 20% 95

c 7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?

- a) \$4.06
- b) \$2.06
- c) \$7.06
- d) \$5.06

$$\begin{array}{r} 10.00 \\ - 7.85 \\ \hline 2.15 \end{array}$$

$$\begin{array}{r} 7.85 \\ - 0.90 \\ \hline 6.95 \end{array}$$

$$\begin{array}{r} 6.95 \\ - 1.25 \\ \hline 5.70 \end{array}$$

b 8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each, If you are given \$50.00 how much change should you give back?

- a) \$19.50
- b) \$14.50
- c) \$9.50
- d) \$4.50

$$\begin{array}{r} 10.50 \\ \times 2 \\ \hline 21.00 \end{array}$$

$$\begin{array}{r} 7.25 \\ \times 2 \\ \hline 14.50 \end{array}$$

$$\begin{array}{r} 21.00 \\ + 14.50 \\ \hline 35.50 \end{array}$$

$$\begin{array}{r} 50.00 \\ - 35.50 \\ \hline 14.50 \end{array}$$

d 9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

- a) \$6.00
- b) \$8.00
- c) \$10.00
- d) \$12.00

$$\begin{array}{r} 20.00 \\ - 8.00 \\ \hline 12.00 \end{array}$$

a 10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?

- a) \$78.50
- b) \$58.50
- c) \$38.50
- d) \$28.50

$$\begin{array}{r} 3.75 \\ \times 2 \\ \hline 7.50 \end{array}$$

$$\begin{array}{r} 1.25 \\ \times 2 \\ \hline 2.50 \end{array}$$

$$\begin{array}{r} 2.50 \\ \times 2 \\ \hline 5.00 \end{array}$$

$$\begin{array}{r} 3.25 \\ \times 2 \\ \hline 6.50 \end{array}$$

$$\begin{array}{r} 7.50 \\ + 2.50 \\ + 5.00 \\ + 6.50 \\ \hline 21.50 \end{array}$$

$$\begin{array}{r} 100.00 \\ - 21.50 \\ \hline 78.50 \end{array}$$



THE SERVICE
COMPANIES

SERVICE. ABOVE ALL

Cashier Test

Score / 15

a 11) Counterfeit pens should be used on which three denominations?

- a) \$20, \$50, \$100
- b) \$10, \$20, \$50
- c) \$5, \$50, \$100
- d) \$10, \$20, \$50

b 12) How many times should you count change when giving it to the customer?

- a) one
- b) two
- c) three
- d) no need to count

Question & Answer:

13) What is the minimum age for legal alcohol purchases?

21 years of age

14) What are the acceptable forms of ID for alcohol purchases?

ID Passport -

15 15) How many \$20 bills are in a bank band?

50 100 \$2000