

Jason Cagler Jr.

Oakland, CA |(510) 253-8044

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OBJECTIVE: I am a young driven, determined, and qualified High School Graduate/College Journalist willing to go the extra mile to prove to an employer that I am a worthy team member. I am a quick learner and a great advocate for the job, I bring positivity and motivation to the workspace.

SKILLS:

Strong communication skills

Active listening skills

Great problem solver

Fast learner

Attention to detail

Reliable

EXPERIENCE:

Home of Chicken N Waffles *Host & Supervisor*

Oakland, California (June 2019-Aug 2019)

Informed restaurant staff about customers' feedback or requests

Checked in with customers and take additional orders or refill water, as needed

Ensured food is served in accordance with safety standard

SPIN NEAPOLITAN PIZZA *Runner & FOH*

Alameda, California (Mar 2019-May 2019)

Acted as the contact point between Front of the House and Back of the House staff

Communicated food orders to chefs, paying attention to priorities and special request

Assisted the wait staff with table setting by fetching and placing appropriate tableware, eating utensils and napkins

Target Retail Store *Customer Service Representative & Supervisor*

Richmond, California (Nov 2018-Dec 2018)

Maintained a positive, empathetic and professional attitude toward customers at all times.

Managed a team of junior customer service representatives.

Communicated with customers through various channels.

Six Flags Hurricane Harbor *Line Cook & supervisor*

Concord, California (July 2018-Aug 2018)

Cooked & prepared food about 1000+ people daily

Cashiered about \$75,000 weekly

Hosted, greeted and provided excellent customer service

EDUCATION:

Ralph J. Bunche High School graduate Class 2019

2016-2017 Football at John F. Kennedy High

2018-2019 Leadership Program at Ralph J. Bunche Academy

2019-Present Laney community College

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