

Elizabeth Taylor Oakland, CA Home (510)943-9717 taylor.elizabeth65@yahoo.com

Objective

I am seeking a Full-time position in the Food Services Industry, where I can utilize my 5+ years of customer service experience.

Profile

Highly talented individual, skilled and experienced in working directly with people. Possess an understanding of business protocol, a pleasant attitude, and the desire to succeed. Willingness to work hard, learn new skills, and apply a good work ethic.

Certificates: Landscaping Certificate, Job readiness Certificate, Current Valid Guard Card

Skills

- Customer Service Specialist (Conflict Resolution Specialist)
- Remarkable ability to work independently and work in a team
- Strong ability to work in fast-paced environment
- Ability to communicate and verbally and orally

Experience

Security Guard **Allied Universal** Oakland, CA 2018-2018

- Patrol Hospital facilities
- Responded to different code alerts

Security Guard **Landmark Event Staffing and Pro Staffing** Oakland, CA 2017-2018

- Security Guard duties at Community events, sporting events

Caregiver **Lynetta Taylor**, Alameda, CA 04/2003 - Present

- Perform housekeeping duties, such as cooking, cleaning, washing clothes and dishes
- Transport client to locations outside the home, such as to physicians' offices and outings
- Plan, shop and prepare nutritious meals

Cashier Sandwich Maker **Wendy's Restaurant**, San Leandro, CA 10/2015 - 09/2016

- Collected payments by accepting cash, check, or charge payments from customers
- Maintained safe and clean working environment by complying with procedures and rules
- Packaged food and packaged it properly to be delivered to customers

Products Demonstrator **Costco**, San Leandro, CA 10/2013 – 11/2015

- Demonstrated products to customers to promote sales
- Displayed products and explained features to customers
- Answered customer's questions about products

Dietary Aid **McClure Convalescent Home**, Oakland, CA 04/2003 - 09/2007

- Assisted patients requiring special diet, and organized daily activities with patients
- Assisted the dietitian to assess the food and health needs of local residents
- Provided dietary consultation, under the direction of the dietitian

Cashier **Tacon's Restaurant**, Berkeley, CA 03/2005 – 03/2008

- Greeted customers, answered phone and served as a cashier
- Kept the restaurant clean, and made sure that the customers were satisfied with their service
- Cashier responsible for daily purchase transactions