

# Alvin Beal

Los Angeles, CA 90047  
alvinbeal4\_zxv@indeedemail.com  
2133523725

## Work Experience

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### **Houseman/Housekeeper**

Westin Bonadventure Hotel - Los Angeles, CA

April 2008 to September 2019

Stock linen closets, empty trash , dump dirty linen in linen shoots

### **Dishwasher**

Room 40 - Los Angeles, CA

February 2017 to November 2018

Clean pots and pans, Help with Food Prep When Needed., And Take Out Trash At The End Of The Night .

### **Dishwasher**

Fogo de Chao Brazilian Steakhouse - Los Angeles, CA

January 2015 to November 2016

Clean pots and pans, take out trash at the end of the night.

## Education

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### **Computer repair in Computer Repair Tech**

Detroit Job Corps Center - Detroit, MI

August 2001 to June 2002

### **diploma in science**

Fremont High School - Fremont, MI

September 1998 to June 2001

## Skills

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- computer repair tech (2 years)

## Certifications and Licenses

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### **Driver's License**





### Hotel Room Attendant Skilled Test

1. What are the main objectives of hotel housekeeping?
  - A. To perform cleanliness duties most efficiently and effectively.
  - B. To maintain overall cleanliness of the entire hotel at all times.
  - C. To use good quality, safe cleaning equipment and chemicals.
  - D. All the above
2. While servicing rooms, priority should be given as.
  - A. Occupied rooms, guest request, vacant rooms
  - B. Vacant rooms, occupied rooms, guest request
  - C. Guest request, vacant rooms, occupied rooms
  - D. Occupied rooms, vacant rooms, guest request
3. Describe the difference between a disinfectant and cleaning solution?

*there pretty much the same disinfectant is stronger than Cleaning Solution.*
4. The proper procedure for cleaning spills and other body fluids is:
  - A. Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
  - B. Find the janitor on-duty and ask him to clean it up
  - C. Grab whatever is closest and wipe up immediately, then mark "Biohazard"
  - D. Nothing
5. During which of the following situation(s) should you wear gloves?
  - A. When handling disinfectant solutions
  - B. When cleaning rooms
  - C. When handling soiled linen
  - D. When handling or disposing of waste
  - E. All the above
6. When handling housekeeping cart in motion, do you push or pull? *Push*
7. Ileana, a room attendant at the Marriott Hotel, is cleaning room 603. She hears a door slam shut down the hall. A few seconds later a man in the hall tells her that he just locked his key inside his room, number 610, and asks her to open the door for him. What should Ileana do?
  - A. Call Security
  - B. Politely explain the hotel's policy of not opening guestroom doors and direct the man to the front desk
  - C. Ask for identification and then open the door for the guest
  - D. Ask the man for his name, check the name with front desk, and, if they match, open the door for the guest.



8. Hotel employees are not considered suspicious persons since the hotel knows who they are

A. True  
 B. False

9. What is a doorway- sized cart that holds cleaning supplies, equipment, guest room supplies, and linens?

Large cart  
1/2

10. What do you do if you encounter bed bugs in a guest room?

Tell manager or supervisor and wait for there direction

11. What do you do if you find Lost and Found items in a dirty vacant guest room?

Take it down To Security  
1/2

12. When making beds what is a good safety tip?

A. Bend with your knees and position yourself near the bed  
B. Stay away as far from the bed  
C. Use the same arm  
D. All the above

13. When cleaning surfaces what are some safety tips?

A. Use the same arm  
 B. Switch off which arm you are using to allow the other arm to rest  
C. Do not use gloves  
D. All the above

14. Please name 3 personal protective equipment you use cleaning a guest room.

Gloves, Safety glasses, Mask of your mouth

2 more