

Edwin Mazariegos

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Willing to relocate: Anywhere
Authorized to work in the US for any employer

Work Experience

Houseman/Housekeeping

Hampton Inn and Hampton Inn & Suites - Long Beach, CA
October 2017 to April 2018

Opening team, performs any combination of the following task to maintain ,guest room, working areas, and the hotel premises in general in general in clean and orderly cleans rugs, carpet and upholstered furniture using a vacuum cleaner, broom and carpet shampoo machine

Housemen

Cambria Suites el segundo ca - El Segundo, CA
September 2016 to October 2017

Opening team, cleaning and maintaining guest room , bathroom, work areas, furnishings and carpet, cleaning rooms includes duties such as changing bed linen and emptying trash as well as vacuuming carpet and dusting furniture

Houseperson

Paséa Hotel & Spa Huntington beach ca - Los Angeles, CA
August 2012 to December 2016

clean all, meeting room as/ when used. Deliver all cribs & rollaways bed to the request rooms that day, collect all dirty linen and trash from check out. Maintain hallway, and shampoo carpet as/ when required. Re-stock all housekeeping cart and closets with amenities. Remove all garbage to the designated areas, complete special projects assigned

Hotel

Education

None

Skills

- Spanish
- English



Hotel Room Attendant Skilled Test

4.5 13.5
 20

1. What are the main objectives of hotel housekeeping?

- ☒ A. To perform cleanliness duties most efficiently and effectively.
- B. To maintain overall cleanliness of the entire hotel at all times.
- C. To use good quality, safe cleaning equipment and chemicals.
- ☒ D. All the above

67.5%

2. While servicing rooms, priority should be given as.

- ☒ A. Occupied rooms, guest request, vacant rooms
- B. Vacant rooms, occupied rooms, guest request
- C. Guest request, vacant rooms, occupied rooms
- D. Occupied rooms, vacant rooms, guest request

3. Describe the difference between a disinfectant and cleaning solution?

DIFFERENT CHEMICAL

SEEMS TO KNOW

4. The proper procedure for cleaning spills and other body fluids is:

- ☒ A. Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
- B. Find the janitor on-duty and ask him to clean it up
- C. Grab whatever is closest and wipe up immediately, then mark "Biohazard"
- D. Nothing

5. During which of the following situation(s) should you wear gloves?

- A. When handling disinfectant solutions
- B. When cleaning rooms
- C. When handling soiled linen
- D. When handling or disposing of waste
- ☒ E. All the above

6. When handling housekeeping cart in motion, do you push or pull?

7. Ileana, a room attendant at the Marriott Hotel, is cleaning room 603. She hears a door slam shut down the hall. A few seconds later a man in the hall tells her that he just locked his key inside his room, number 610, and asks her to open the door for him. What should Ileana do?

- A. Call Security
- ☒ B. Politely explain the hotel's policy of not opening guestroom doors and direct the man to the front desk
- C. Ask for identification and then open the door for the guest
- ☒ D. Ask the man for his name, check the name with front desk, and, if they match, open the door for the guest.



HOSPITALITY SERVICES
TSC GROUP

8. Hotel employees are not considered suspicious persons since the hotel knows who they are.

- A. True
B. False

9. What is a doorway- sized cart that holds cleaning supplies, equipment, guest room supplies, and linens?

CAR

10. What do you do if you encounter bed bugs in a guest room?

REPORT TO MY SUPERVISOR

11. What do you do if you find Lost and Found items in a dirty vacant guest room?

DELIVER IT TO THE OFFICE MANAGER

12. When making beds what is a good safety tip?

- A. Bend with your knees and position yourself near the bed
B. Stay away as far from the bed
C. Use the same arm
D. All the above

13. When cleaning surfaces what are some safety tips?

- A. Use the same arm
B. Switch off which arm you are using to allow the other arm to rest
C. Do not use gloves
D. All the above

14. Please name 3 personal protective equipment you use cleaning a guest room.

✓ SHOES THAT DO NOT SLIP

✓ GLOVES

✓ APPROPRIATE CLOTHING

✓ SHIRT

✓ PLASTIC GLASSES

Nombre: EDWIN D. MAZARIEGOS

Puntuacion /14

Examen de Housekeeping

1. Cual de las siguientes situaciones debe usted usar guantes?
 - a) Al manipular soluciones desinfectantes
 - b) Al limpiar las zonas del baño?
 - c) Al manipular la ropa sucia?
 - d) Cuando manipule o eliminación de los residuos
 - ☒ e) Todo lo de arriba
2. Cuales de las siguientes debe limpiarse diariamente?
 - a) Sillas, lamparas, y mesas
 - b) Tableros de mesa, camas, y pasamanos
 - c) Barras de apoyo,, luces, superior de las puertas y encimeras
 - d) Pisos, fregaderos, inodoros y letrinas
 - ☒ e) Todo lo de arriba
3. Verdadero o Falso: No es necesario separar el pano para la limpieza de baños?
4. Verdadero o Falso: Quitar el polvo es mas comunmente utilizando para limpiar las paredes, techos, puertas, ventanas, y muebles.
5. Debe limpiarse a diario o semanalmente los siguientes? Circule uno.

a) Pisos	Diario/ Semanal
b) Inodoros and letrinas	Diario/ Semanal
☒ c) Carpetas en habitaciones de huéspedes	Diario/ Semanal
d) Carpetas en oficinas	Diario/ Semanal
e) Ropa Sucia	Diario/ Semanal
6. La mayor manera de limpiar el piso es:
 - a) Depuracion/fregar
 - b) Barrer en seco y quitar el polvo
 - ☒ c) Barrer, trapear y quitar el polvo
 - d) De limpieza humedo
7. Que debe hacer si se derrama el liquido o ve un derrame de liquido?
 - a) Lo deja para otra persona que lo limpie
 - b) Esperar al final de su turno para limpiarlo
 - ☒ c) Limpiarlo inmediatamente y seguir procedimientos
 - d) No muy seguro
8. El correcto procedimiento para limpiar derrames de sangre y otros fluidos corporals es?
 - ☒ a) Usando guantes, limpiar con un pano empapado en una solucion de cloro y el seguimiento con solucion desinfectante
 - b) Buscar el consergue de turno y preguntarle que el lo limpie
 - c) Buscar cualquier cosa y limpiar inmediatamente, y marcar " Riesgo Biologico"
 - d) Nada
9. Cual es el procedimientos si se llega a encontrar con chinches de cama?
10. Cual es el procedimiento si se llega encontrar con articulos perdidos?
11. Describe la diferencia entre el desinfectante y solucion de limpieza?

LEAVE THE ROOM

REPORT IT

DISINFECTANT. IS TO CLEAN
DIRT AN. GERMS

BACTERIA AND GERMS

...ПРОИЗВЕДЕНИЯ. В. П. Д. 1912

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