

# ASIA MCKINNIE

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**Objective:** Seeking a position to further my customer service skills and increase my knowledge of working ethics.

**Education:** High school or equivalent

**Skills:** Customer Service, Food Service, Fast Food, Organized, Time Management

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## Work Experience

December 2019 - January 2020	<i>Hiho Cheeseburger</i>	<i>Line Cook</i>
Completing customer food orders. Maintaining health and sanitation standards. Prepped ingredients and operated grill. Diligently washed and sanitized all equipment and surfaces.		
June 2019 - September 2019	<i>VXI Solutions</i>	<i>Customer Service Rep.</i>
Answering and directing client calls for AT&T. Addressing any client concerns by looking up clients accounts		
March 2018 - May 2018	<i>Universal Studios Hollywood</i>	<i>Cook</i>
Duties included preparing and delivering a wide variety of foods, in a fast paced environment, for various venues within the theme park. Maintaining health and sanitation standards. Prepped ingredients and operated grill. Diligently washed and sanitized all equipment and surfaces.		
January 2015 - March 2018	<i>Self-employed</i>	<i>Caretaker</i>
Responsible for the nurturing, cleaning, feeding and safety of children ages 6 and younger. Other duties included assisting with educational and daily activities.		

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## Reference

Available upon request



**Dishwasher Test**

**Score 8/10**

-2

80%

C 1) After washing your hands, which item should be used to dry them?

- a) Clean apron
- b) Sanitized wiping cloth
- c) Single use paper towel
- d) Common used cloth

C 2) While washing dishes by hand, which item should you wear?

- a) Cutting glove
- b) Oven Mitt
- c) Rubber glove
- d) Nothing

d 3) When should you wash your hands?

- a) Before you start work
- b) After handling non-food items (garbage, money, cleaning chemicals)
- c) After using the restroom
- d) All of the above

a 4) If you need to move a heavy load, you should PULL and not PUSH the object.

- a) True
- b) False

e 5) Which of the following could you be at risk for getting burned from?

- a) Steam from boiling pots
- b) Hot liquids (coffee, soup, tea)
- c) Hot equipment (ovens, pots, chaffing dishes)
- d) Harsh chemicals
- e) All of the above

a 6) All work-related injuries, accidents or illnesses should be reported immediately to the supervisor on duty.

- a) True
- b) False

C 7) What should you do if you spill liquids or see a liquid spill?

- a) Leave it for someone else to clean-up
- b) Wait until the end of your shift to clean it
- c) Flag the spill and clean it immediately
- d) Not sure

C 8) When handling hot items you should?

- a) Wear rubber gloves
- b) No need to wear anything
- c) Use an oven mitt or dry cloth towel
- d) Nothing

a 9) If you are using a three-compartment sink for cleaning and sanitizing, the second sink is used for?

- a) Rinsing
- b) Scraping
- c) Washing
- d) Sanitizing

b 10) What is the proper method for cleaning and sanitizing stationary equipment?

- a) Spray with a strong cleaning solution and wipe with a sanitized cloth
- b) Spray with a sanitizing solution, then rinse with clean water and dry
- c) Wash and rinse, then wipe or spray with a chemical-sanitizing solution
- d) Brush off loose soil with a clean cloth, then wipe with a sanitizing solution