

Omar Techeira

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EXPERIENCE

The Home Depot—Freight Associate

03/2015-01/2017

Responsibilities: Unload freight, give customer service, clean department.

Alaska Club West—Janitor/Front Desk Associate

12/2016-10/2017

Responsibilities: Clean gym equipment, clean restrooms, clean locker rooms, help gym members.

UPS—Ramp/Package Handler/Sorter

08/2017-08/2018

Responsibilities: Work the ramp, load/unload packages, sort packages.

The [Hilton] Embassy Suites—Housekeeping

09/2018-11/2019

Responsibilities: Change linen, vacuum, dust, laundry, deep clean rooms and bathrooms.

***Private Housekeeper:** I've been doing private housekeeping since I was 16 years old. A couple of colleagues and I started an ad on craigslist shortly before graduation and it's been an ongoing aspiration of mine that got me into housekeeping. For 4-5 years, we cleaned about 15-18 houses per week and 8-12 whenever we weren't working our 9-5. We focused on deep cleaning rooms, bathrooms, dishes, dusting, vacuuming, and occasionally yard work if requested.

SKILLS

General Laborer

LANGUAGES

English

HOBBIES

Basketball, Track, MMA

EDUCATION

West Anchorage High School, Anchorage, Ak — Graduate

2012-2016



2
89%

Hotel Room Attendant Skilled Test

1. What are the main objectives of hotel housekeeping?
 - A. To perform cleanliness duties most efficiently and effectively.
 - B. To maintain overall cleanliness of the entire hotel at all times.
 - C. To use good quality, safe cleaning equipment and chemicals.
 - D. All the above
2. While servicing rooms, priority should be given as.
 - A. Occupied rooms, guest request, vacant rooms
 - B. Vacant rooms, occupied rooms, guest request
 - C. Guest request, vacant rooms, occupied rooms
 - D. Occupied rooms, vacant rooms, guest request
3. Describe the difference between a disinfectant and cleaning solution?
The disinfectant is made to destroy bacteria while a cleaning solution is used for lifting stains and debris
4. The proper procedure for cleaning spills and other body fluids is:
 - A. Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
 - B. Find the janitor on-duty and ask him to clean it up
 - C. Grab whatever is closest and wipe up immediately, then mark "Biohazard"
 - D. Nothing
5. During which of the following situation(s) should you wear gloves?
 - A. When handling disinfectant solutions
 - B. When cleaning rooms
 - C. When handling soiled linen
 - D. When handling or disposing of waste
 - E. All the above
6. When handling housekeeping cart in motion, do you push or pull?
Push
7. Ileana, a room attendant at the Marriott Hotel, is cleaning room 603. She hears a door slam shut down the hall. A few seconds later a man in the hall tells her that he just locked his key inside his room, number 610, and asks her to open the door for him. What should Ileana do?
 - A. Call Security
 - B. Politely explain the hotel's policy of not opening guestroom doors and direct the man to the front desk
 - C. Ask for identification and then open the door for the guest
 - D. Ask the man for his name, check the name with front desk, and, if they match, open the door for the guest.



HOSPITALITY SERVICES
TSC GROUP

8. Hotel employees are not considered suspicious persons since the hotel knows who they are.

A. True
 B. False

9. What is a doorway- sized cart that holds cleaning supplies, equipment, guest room supplies, and linens?

A Housekeeping Cart

10. What do you do if you encounter bed bugs in a guest room?

** Call the Housekeeping Supervisor to let them know
- & remove & dispose of all linens then finally close off room.*

11. What do you do if you find Lost and Found items in a dirty vacant guest room?

Return to front desk

12. When making beds what is a good safety tip?

A. Bend with your knees and position yourself near the bed
B. Stay away as far from the bed
C. Use the same arm
D. All the above

13. When cleaning surfaces what are some safety tips?

A. Use the same arm
 B. Switch off which arm you are using to allow the other arm to rest
C. Do not use gloves
D. All the above

14. Please name 3 personal protective equipment you use cleaning a guest room.

** Gloves, facemask, Head covering or Wrap/Hairnet
of some kind.*