

# DESTIN T. SMITH

## PROFESSIONAL SUMMARY

Experienced Proactive worker with excellent reputation for resolving problems, improving customer satisfaction, and driving overall operational improvements. Consistently saved costs while increasing profits.

## WORK HISTORY

**09/2014 to 06/2015**

**Stage Crew**

**Postal Support Employee Mail Processing Clerk, 11/2016 to 01/2017**

**United States Postal Service - Bell Gardens, CA**

- Used automated mail processing equipment to sort and collate mail.
- Released registered and special delivery letters and packages to designated recipients and obtained signatures for release.
- Loaded letters onto processing equipment, removed non-processable letters and maintained continuous sorting feed.
- Labeled and accurately moved customer orders to meet shipment timetables and minimize errors.
- Used hand-held devices and computers to record and monitor inventory levels and completed audits to uncover and address inaccuracies.
- Kept warehouse stations and equipment in good working order in line with OSHA requirements.
- Loaded, unloaded and moved material to and from storage and production areas.

**Cashier, 09/2017 to 01/2019**

**Chic-Fil-A - Los Angeles, CA**

- Reconciled cash drawer at start and end of each shift, accounting for errors and resolving discrepancies.
- Operated cash register for cash, check and credit card transactions with 100% accuracy.
- Reviewed and resolved differences between accounting information and cash drawer.
- Worked with managers to complete daily counts and maintain funds security to minimize theft and mismanagement risks.
- Promoted customer loyalty and consistent sales by delivering friendly service and knowledgeable assistance.
- Checked bills with counterfeit pens and examined coins to spot and refuse foreign currency.
- Educated customers on promotions to enhance sales.
- Mentored new team members on POS system operation, customer service

## CONTACT

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## SKILLS

- Self-motivated
- Sales and marketing
- Welcoming guests
- Point of sale knowledge
- Payment collection
- Customer assistance
- Cleanliness
- Heavy lifting
- Computer proficiency
- Loading and unloading
- Stocking
- Time management
- Team collaboration
- Physical stamina



**Dishwasher Test**

Score 8 / 10

-2 (80%)

C 1) After washing your hands, which item should be used to dry them?

- a) Clean apron
- b) Sanitized wiping cloth
- c) Single use paper towel
- d) Common used cloth

C 2) While washing dishes by hand, which item should you wear?

- a) Cutting glove
- b) Oven Mitt
- c) Rubber glove
- d) Nothing

D 3) When should you wash your hands?

- a) Before you start work
- b) After handling non-food items (garbage, money, cleaning chemicals)
- c) After using the restroom
- d) All of the above

A 4) If you need to move a heavy load, you should PULL and not PUSH the object.

- a) True
- b) False

F 5) Which of the following could you be at risk for getting burned from?

- a) Steam from boiling pots
- b) Hot liquids (coffee, soup, tea)
- c) Hot equipment (ovens, pots, chaffing dishes)
- d) Harsh chemicals
- e) All of the above

A 6) All work-related injuries, accidents or illnesses should be reported immediately to the supervisor on duty.

- a) True
- b) False

C 7) What should you do if you spill liquids or see a liquid spill?

- a) Leave it for someone else to clean-up
- b) Wait until the end of your shift to clean it
- c) Flag the spill and clean it immediately
- d) Not sure

C 8) When handling hot items you should?

- a) Wear rubber gloves
- b) No need to wear anything
- c) Use an oven mitt or dry cloth towel
- d) Nothing

C 9) If you are using a three-compartment sink for cleaning and sanitizing, the second sink is used for?

- a) Rinsing
- b) Scraping
- c) Washing
- d) Sanitizing

C 10) What is the proper method for cleaning and sanitizing stationary equipment?

- a) Spray with a strong cleaning solution and wipe with a sanitized cloth
- b) Spray with a sanitizing solution, then rinse with clean water and dry
- c) Wash and rinse, then wipe or spray with a chemical-sanitizing solution
- d) Brush off loose soil with a clean cloth, then wipe with a sanitizing solution