

DESTIN T. SMITH

PROFESSIONAL SUMMARY

Experienced Proactive worker with excellent reputation for resolving problems, improving customer satisfaction, and driving overall operational improvements. Consistently saved costs while increasing profits.

WORK HISTORY

09/2014 to 06/2015

Stage Crew

Postal Support Employee Mail Processing Clerk, 11/2016 to 01/2017

United States Postal Service - Bell Gardens, CA

- Used automated mail processing equipment to sort and collate mail.
- Released registered and special delivery letters and packages to designated recipients and obtained signatures for release.
- Loaded letters onto processing equipment, removed non-processable letters and maintained continuous sorting feed.
- Labeled and accurately moved customer orders to meet shipment timetables and minimize errors.
- Used hand-held devices and computers to record and monitor inventory levels and completed audits to uncover and address inaccuracies.
- Kept warehouse stations and equipment in good working order in line with OSHA requirements.
- Loaded, unloaded and moved material to and from storage and production areas.

Cashier, 09/2017 to 01/2019

Chic-Fil-A - Los Angeles, CA

- Reconciled cash drawer at start and end of each shift, accounting for errors and resolving discrepancies.
- Operated cash register for cash, check and credit card transactions with 100% accuracy.
- Reviewed and resolved differences between accounting information and cash drawer.
- Worked with managers to complete daily counts and maintain funds security to minimize theft and mismanagement risks.
- Promoted customer loyalty and consistent sales by delivering friendly service and knowledgeable assistance.
- Checked bills with counterfeit pens and examined coins to spot and refuse foreign currency.
- Educated customers on promotions to enhance sales.
- Mentored new team members on POS system operation, customer service

CONTACT

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SKILLS

- Self-motivated
 - Sales and marketing
 - Welcoming guests
 - Point of sale knowledge
 - Payment collection
 - Customer assistance
 - Cleanliness
 - Heavy lifting
 - Computer proficiency
 - Loading and unloading
 - Stocking
 - Time management
 - Team collaboration
 - Physical stamina
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Dishwasher Test

Score 8 / 10

-2 (80%)

- C 1) After washing your hands, which item should be used to dry them?
- a) Clean apron
 - b) Sanitized wiping cloth
 - ☒ c) Single use paper towel
 - d) Common used cloth
- C 2) While washing dishes by hand, which item should you wear?
- a) Cutting glove
 - b) Oven Mitt
 - ☒ c) Rubber glove
 - d) Nothing
- D 3) When should you wash your hands?
- a) Before you start work
 - b) After handling non-food items (garbage, money, cleaning chemicals)
 - c) After using the restroom
 - ☒ d) All of the above
- A 4) If you need to move a heavy load, you should PULL and not PUSH the object.
- ☒ a) True
 - b) False
- E 5) Which of the following could you be at risk for getting burned from?
- a) Steam from boiling pots
 - b) Hot liquids (coffee, soup, tea)
 - c) Hot equipment (ovens, pots, chaffing dishes)
 - d) Harsh chemicals
 - ☒ e) All of the above
- A 6) All work-related injuries, accidents or illnesses should be reported immediately to the supervisor on duty.
- ☒ a) True
 - b) False
- C 7) What should you do if you spill liquids or see a liquid spill?
- a) Leave it for someone else to clean-up
 - b) Wait until the end of your shift to clean it
 - ☒ c) Flag the spill and clean it immediately
 - d) Not sure
- C 8) When handling hot items you should?
- a) Wear rubber gloves
 - b) No need to wear anything
 - ☒ c) Use an oven mitt or dry cloth towel
 - d) Nothing
- C 9) If you are using a three-compartment sink for cleaning and sanitizing, the second sink is used for?
- ☒ a) Rinsing
 - b) Scraping
 - c) Washing
 - d) Sanitizing
- C 10) What is the proper method for cleaning and sanitizing stationary equipment?
- a) Spray with a strong cleaning solution and wipe with a sanitized cloth
 - b) Spray with a sanitizing solution, then rinse with clean water and dry
 - ☒ c) Wash and rinse, then wipe or spray with a chemical-sanitizing solution
 - d) Brush off loose soil with a clean cloth, then wipe with a sanitizing solution